

# AIRLINE AND AIRCRAFT OPERATORS DELEGATE INFORMATION



AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE — EMEA  
13th & 14th June 2023, Hotel NH Noordwijk Conference Centre, Amsterdam, The Netherlands

**AIRCRAFT**  
COMMERCE

**aircraft**IT  
MAINTENANCE · OPERATIONS

# WELCOME



Keynote Presentations/Case Studies



Live Software Demonstrations



Interactive Workshop Sessions

We are delighted to welcome you back to the Airline & Aerospace MRO & Flight Operations IT Conference - EMEA 2023. As well as addressing the continuing recovery from the pandemic, this year's event will also have a clear focus on the future.

Covid was hugely disruptive and recovery remains a work in progress. Driven by that factor, those digital and paperless processes that were once considered 'nice to have' developments, are now 'must have' priorities. IT is indisputably at the heart of any modern airline; the key enabler for recovery and future prosperity. The benefits of digitization and paperless processes with integrated and enhanced IT platforms are clear for airlines, aircraft operators and MROs: now is the time to act on unlocking those benefits.

Of course the sector still faces challenges. The war in Ukraine shows no signs of ending and the global cost of living crisis is affecting the flying public in their pockets. That makes it more important than ever that airlines, operators and MROs have the most modern IT solutions in use in order to be efficient, agile, flexible and fast as possible to be prepared for any future instability or changes.

With more than 55 leading software and hardware vendors in the nearly sold-out Exhibition Hall, attendees will enjoy unprecedented opportunities to meet vendors, discuss their own challenges and priorities, and see demos of the latest and leading digital solutions. Airlines and MROs who have already embarked on post-Covid recovery and digitization by implementing new and modern IT solutions will be sharing their experiences in the conference agenda, plus there will be the established line-up of industry experts, vendor showcases, workshops, and more to help you unravel and understand this brave new world and the opportunities available to airlines, operators and MROs that embrace an IT driven future.

We are excited to welcome you and urge you to register to attend this event. We look forward to seeing you in Amsterdam in June.

Ed Haskey | Events Director | Aircraft Commerce

## CONFERENCE HIGHLIGHTS

This conference provides you with a number of fantastic opportunities:

- A Two-Day Agenda of case studies, keynote presentations, interactive workshops, and vendor showcase sessions; covering the latest trends and developments in this rapidly developing sector of the industry. See pages 7-8 for the full conference agenda
- Exhibition Area: 55+ leading Aircraft M&E / MRO and Flight OPS IT Vendors are showcasing their latest digital solutions. Demo all the leading solutions in just 2 days. See overpage for a full list of vendors exhibiting their solutions.
- Join 500+ attendees: Network with your peers at airlines, Operators, MROs, OEMs, IT Vendors, Regulators and Consultants from across the EMEA region and beyond - share experiences and ideas.



# EXHIBITORS

## DOUBLE PLATINUM EXHIBITORS



CONFERENCE LANYARDS &  
BADGES SPONSORS

## PLATINUM EXHIBITORS



PRE-EVENT DRINKS  
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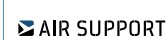
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## GOLD EXHIBITORS

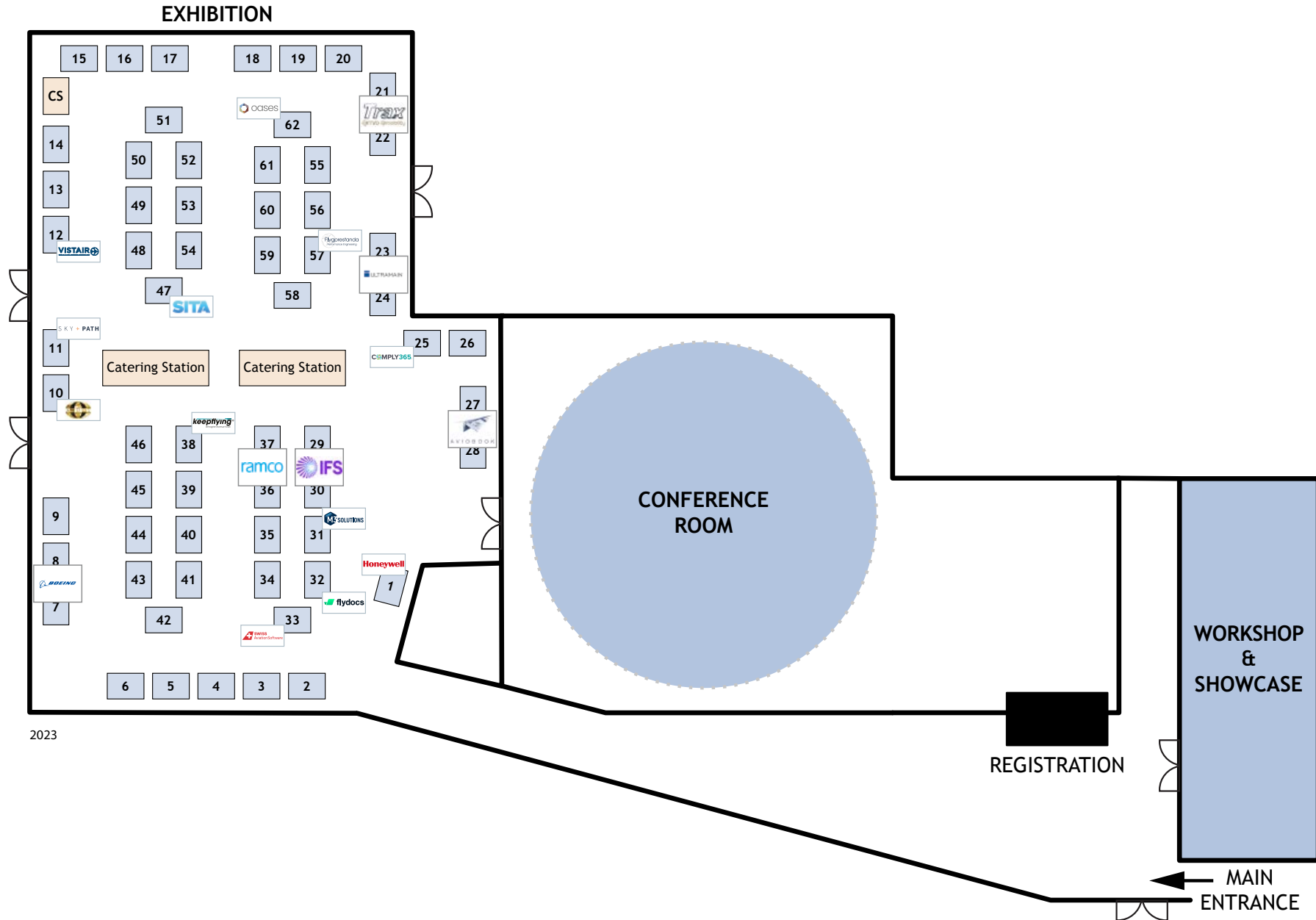


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## SILVER EXHIBITORS



# CONFERENCE FLOORPLAN



# SOFTWARE DEMONSTRATIONS



A key benefit to this event is that it allows airlines, aircraft operators, MROs and OEMs with an excellent chance to review and demo all the major software and hardware solutions in one place, in 2 days. Extended refreshment breaks provides time to browse the exhibition area, and:

- Demo the different MRO/M&E and Flight Operations solutions from the world's leading vendors and discover how they could benefit your company.
- Try out the latest system upgrades and add-ons to compliment your existing systems.
- Discuss with the exhibitors how best to overcome any problems you may be having with your current systems.

Systems available to demo in the Exhibit Hall include:

- **Sustainability:** Fuel Efficiency Solutions, Real-Time Flight Deck Apps
- **Digital Manuals and Content:** MRO & Flight Ops Doc Management, Apps for Engineers and Pilots
- **EFB:** Latest Full Systems, Pilot Apps, Real-Time Flight Deck Data, Aircraft Performance
- **ETL / ELB:** Pilot, Crew and M&E solutions and Apps from all Leading Suppliers
- **Flight Ops:** Digital OCC Apps, Flight Planning, Connectivity, Real-Time Weather
- **M&E / MRO:** End-to-End M&E / MRO Management Solutions, Digital Records
- **Mobile M&E Apps:** Real-time Mechanic Apps, Tool Tracking,
- **Data Analytics:** Predictive Analytics, Digital Twins, Reliability Reporting
- **Digital Innovations:** Mobile Device Management, Data Exchange Platforms, and more

- Sample and demo software & systems from major industry vendors
- Focused presentations, case studies and workshops to address key issues relating to hardware and IT solutions
- Helps airlines, OEMs and aerospace professionals select or upgrade IT systems
- Discuss the latest development & trends in civil aviation IT and systems
- [Click HERE for the latest event information](#)

# PRE-CONFERENCE WORKSHOP AND PRE-EVENT WELCOME DRINKS

Managing a Center of Excellence (CoE) for your MRO / M&E IT Masterclass Workshop \* - Monday, 12th June 2023 (14:00 - 17:30)

## PRE-CONFERENCE MANAGING A CENTER OF EXCELLENCE (COE) FOR YOUR MRO / M&E IT MASTERCLASS WORKSHOP (Boston Meeting Room)

14:00-17:30

In this workshop you will be taken on a step-by-step guide on how to set up a CoE for your MRO / M&E IT ecosystem; you will learn how to establish processes to overcome frequent challenges when keeping pace with business adjustments, operations management and software changes including:

- Are all my processes and procedures up to date?
- Are my regulated manuals and (systems) user guides in sync?
- Are my forms and reports all current?
- Are my forms and reports all digitally produced and managed?
- Am I on the latest release / patch of my software systems?
- Are all my system interfaces working efficiently?
- Are users up to date on training and know-how content?

There are probably a dozen or more questions in the minds of the system administrators, users, business leaders, executives, and other stakeholders in any MRO IT ecosystem.

Through this workshop Master Class, you will be taken through how to know the answers to the above questions and to also definitively set up and manage a CoE in a centralized or distributed manner covering the following:

- A RACI structure for ownership
- A Continuous Improvement framework incorporating the philosophy of Lean, Six Sigma, Kaizen and other operations improvement methodologies
- A Performance Management sub-system for realizing the optimization of the in-situ software systems and maximum enablement of business processes
- A dynamic Project Management approach to produce Kanban boards and Agile execution of systems, personnel and process changes
- A Collaboration approach to crowd sourcing knowledge and improvement recommendations across the user community
- Interactive help guides and content to ensure the application of best practices

**Workshop Hosted by: Allan Bachan, VP, ICF and supported by his MRO consulting team**

15:30-16:00

REFRESHMENT BREAK

17:30-19:00

**PRE-EVENT WELCOME DRINKS** (Atrium Boulevard) Sponsored by **SITA**



**REGISTER TO ATTEND THIS WORKSHOP**

\* This workshop is free of charge

There are only 60 seats available for this Workshop session. Please use the registration form below to book your seat.



**Register Online: [CLICK HERE](#)**

**Join us for Pre-Event Welcome Drinks  
from 17:30 - 19:00, sponsored by SITA.  
All Welcome**






# AGENDA



Icons explained:  Flight Operations IT track



 MRO / M&E IT track

 Prize Draw Session - Win an iPad!

**MONDAY 12TH JUNE 2023** The Pre-Event Workshop session is taking place from 14:00 - 17:30.  
PRE-EVENT WELCOME DRINKS 17:30 - 19:00 Sponsored by **SITA**

## TUESDAY 13TH JUNE 2023

The two-day agenda includes keynote presentations, case studies, interactive workshops, and IT Vendor Showcases; all delivered by airlines, aircraft operators, OEMs, MROs, Consultants, Regulators and IT Vendors to provide delegates with varied and interesting insights into the key topics in this constantly evolving aviation sector.

08:00-08:55	<b>REGISTRATION, BREAKFAST, SOFTWARE DEMOS</b>	
08:55-09:00	<b>Chairman's opening remarks - (Atrium)</b>	
	 <b>MRO / M&amp;E IT TRACK</b> - (Case Studies Keynotes) ROTUNDE	 <b>FLIGHT OPERATIONS IT TRACK</b> - (Vendor Showcase sessions) BOSTON 12/14
09:00-09:30	<b>The DOs and DONTs of Digital MRO / M&amp;E Transformation Projects for Long Term Success</b>  Digitalization is high on the agenda of many organizations. Companies need to evolve faster and are feeling the pressure to meet several mandates simultaneously. The ability to leverage the potential of system-orientated processes and democratize seamless continuous improvement through data analytics has been understood for a long time, but the challenge was the drive to transform and the time and cost efforts to complete such transformations. Hence, why we seek to empower organizations to efficiently govern business complexity through process-based quality, performance and compliance management solutions. In this presentation Allan Bachan from ICF will discuss the many DOs and DONTs of transformation projects, focused on the benefits of the long-term vision, including why organizations should focus on a single platform covering the full spectrum and nucleus of quality, improvement and governance initiatives in a true Center of Excellence or Center of Competence.  <a href="#">Allan Bachan, Vice President, ICF</a>	<b>09:10-10:00 Vendor Showcase: Digital Flight Operations Manuals and Content Solutions</b>  Your chance to quickly find out about the industry leading solutions designed to assist airlines with digitizing manuals and content for delivery to the flight deck and other key frontline staff. Including end-to-end systems to create, edit, and revise manuals and content; EFB / flight deck Apps; smart and dynamic content, and more. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook.  Vendors presenting: <ol style="list-style-type: none"> <li>1. Orlando for TechPubs</li> <li>2. Vistair</li> <li>3. Web Manuals</li> <li>4. Comply365</li> <li>5. Yonder</li> <li>6. Flatirons Solutions</li> </ol>

# AGENDA

	⚙️ MRO / M&E IT TRACK - (Case Studies Keynotes) ROTUNDE	✈️ FLIGHT OPERATIONS IT TRACK - (Vendor Showcase sessions) BOSTON 12/14
09:30-10:00	<b>Case Study: Helvetic Airways - Transitioning from a fully Managed M&amp;E / MRO System to an SaaS Solution: Cost and Operational Impacts</b> Helvetic has taken the strategic decision of moving from a fully managed AMOS solution installed on premises hardware to a SaaS solution (AMOS Cloud Hosting and Operation Services). This project has been driven by the fact that Helvetic Airways has decided to improve its cost structure and to allow the IT department to focus on digital innovation projects rather than daily operational system management. This case study will contain: Introduction on the reasons behind the change and what the management was targeting; The project execution (timeline, challenges, coordination with Swiss-AS etc); How the responsibilities between Swiss-AS and Helvetic changed; Positive impacts: costs, operational, etc.; Negative impacts: independence, aligning with Swiss-AS resources, etc.; Summary: Was the target set by management achieved? <a href="#">Christian Suhner, Chief Technology Officer, Helvetic Airways</a>	
10:00-10:30	<b>Case Study: Scandinavian Airline Systems (SAS) - The Journey to Paperless Maintenance Operations</b> In this case study SAS outlines its company wide digitization and paperless initiative - a key element of which is an electronic logbook solution. SAS has taken a Best of Breed approach in selecting applications to implement their vision for paperless Maintenance Operations. Hear how Ultramain ELB is being deployed as the core of Defect Management and Line Check accomplishment with integrations to SAS' other operational systems. The case study looks at the immediate savings that the eTech and eCabin log applications bring to Flight Crews, Cabin Crews, and Mechanics, and then looks at the longer term down-stream benefits. <a href="#">Yuliya Kornyeva, Maintenance Data Analyst, Scandinavian Airline Systems (SAS)</a> and <a href="#">Rob Saunders, Director of Business Development ELB, Ultramain</a>	<b>09:50-10:30 Vendor Showcase: EFB and Flight Operations Solutions - Part 1</b> Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook. Vendors presenting: 1. SkyPath 2. CAE 3. AvioBook 4. Boeing 5. OffBlock
10:30-11:15	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS (ATRIUM)</b>	
11:15-11:45	<b>Case Study: TUI Airline - Digital Transformation of TUI Airline`s Engineering &amp; Maintenance organisation with Lufthansa Technik`s new digital Tech Ops Ecosystem (AMOS, AVIATAR, flydocs)</b> TUI Airline, Europe`s award-winning leisure airline, uses AMOS, AVIATAR & Flydocs to manage the technical Operation for its five airlines operating a fleet of around 130 Boeing and other aircraft. Lufthansa Technik`s new digital Tech Ops Ecosystem enables TUI Airline`s Engineering & Maintenance Department to take advantage of leading digital solutions seamlessly integrated and future-proof. TUI will provide insights on their experience with the Ecosystem and how they benefit from the customer-centric relationship with short and agile development cycles. <a href="#">Kathrin Möllers, Head of Aircraft Asset and Business Management, TUI Airline Engineering &amp; Maintenance</a>	<b>11:15-12:45 Vendor Showcase: EFB and Flight Operations Solutions - Part 2</b> Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook. Vendors presenting: 6. SITA FOR AIRCRAFT 7. Flygprestanda 8. NABLA Mobility 9. Aeroex 10. Lufthansa Systems 11. DextraData 12. Air Support 13. StorkJet 14. NAVBLUE 15. OpenAirlines 16. Avionics Support Group (ASG) 17. M3 Solutions 18. REDiFly




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	⚙️ <b>MRO / M&amp;E IT TRACK</b> - (Case Studies Keynotes) ROTUNDE	✈️ <b>FLIGHT OPERATIONS IT TRACK</b> - (Vendor Showcase sessions) BOSTON 12/14
11:45-12:15	<b>Case Study: Air France - KLM - Managing Multiple Maintenance Organizations in one MRO System</b> In this case study, Air France-KLM outlines how the airline group manages multiple AOCs, some with different maintenance processes and system landscapes, in one MRO solution - IFS. You will learn how the complex process was achieved following the merger of different airlines, and how the system now handles multiple maintenance programs and operating certificates, thereby supplying all relevant data to support operations. In addition, you will learn what is next for Air France-KLM on their digital landscape. <a href="#">Anne-Laure Propper</a> , Project Manager, Air France Industries KLM Engineering; and <a href="#">Olivier Demede</a> , Product Owner, Air France Industries KLM Engineering; and <a href="#">Arjan Otten</a> , Project Engineer Maintenance Programs, KLM Royal Dutch Airlines <a href="#">Robert Mather</a> , Vice President, IFS	
12:15-12:45	<b>Case Study: Affinity Flying Services - Using M&amp;E / MRO Software Deployments as a Catalyst for Change</b> In this case study, British military flight training specialist Affinity Flying Services, explain how the aircraft operator used the introduction of Rusada's ENVISION solution to not only upgrade its software, but to also reimagine many of the working practices it previously had in place. Affinity will explain the role that Rusada's system played in enabling it to streamline processes and methods of data entry, as it seeks more efficient and paperless operations. This includes the utilisation of Tech Logs, Digital Task Cards, and Electronic Sign-off within the system, in the place of Excel spreadsheets and PDFs. Affinity also explains the benefits of continued collaboration between user and provider post go live, as this can often be the most useful period for self-reflection, following the intensity of an implementation project. <a href="#">Mark Gilligan</a> , Delivery Director, Affinity Flying Services; <a href="#">Grahaeme Colledge</a> , Technical Strategy Director, Affinity Flying Services; <a href="#">Tim Alden</a> , Strategic Partnerships Director, Rusada	
12:45-14:00	<b>LUNCH BREAK AND SOFTWARE DEMOS (ATRIUM)</b>	
14:00-14:30	<b>Case Study: Texel Air - Quick and Successful Electronic Technical Logbook (ETL/ELB) Implementation Project and Early Operational Results</b> In December 2022 Texel Air signed a contract for the eTechLog solution from Conduce. In early April 2023 Texel Air went live with the solution throughout the fleet. In this presentation Texel Air outlines its successful, step-by-step, swift implementation process from starting parallel electronic and paper technical log book flights in January to an authority approval to operate paperless from the Bahrain Civil Aviation Affairs in March. Now that the solution is live Texel Air outlines the operational and process efficiencies the airline is experiencing from improved turnaround times to real-time fleet M&E status analysis. Finally, the airline will provide a quick over on what's next in the digital project pipeline. <a href="#">Andres Kjerulf</a> , Director of Airworthiness, Texel Air	

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14:30-15:00	<p><b>Case Study: Delta Air Lines - Advanced Maintenance Planning to Enhance Delta Airlines’ from Under and Over the Wing</b></p> <p>In this case study, we hear from Delta Air Lines and how they have benefitted from using Ames maintenance planning solution for many years, and how the planning decisions made within Ames benefit the organization - particularly the finance and scheduling departments. You will see how Ames optimizes the long-range maintenance schedule, by using a powerful set of scenario tools, and provides the planner with multiple options to provide flexibility. Additionally, the maintenance plan, once selected, works in real-time and will adjust the timeline if anything changes. You will see how Delta can run ‘what if’ scenarios regarding aircraft availability for supporting crucial decision making around fleet planning.</p> <p><a href="#">Austin O’Farrell, Senior Project Manager - Outsourced Maintenance Planning, Delta Air Lines</a></p>	<p><b>14:30-15:30 Vendor Showcase: Fuel Efficiency and Sustainable Aviation Solutions</b></p> <p>Your chance to quickly find out about the industry leading solutions designed to assist airlines with achieving their sustainability goals: including end-to-end Fuel Efficiency / Management Solutions, Real-Time Pilot Apps such as Flight Profile, In-Flight Predictive Analytics and Pilot Advice Apps, more. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook.</p> <p>Vendors presenting:</p> <table><tr><td>1. OpenAirlines</td><td>5. StorkJet</td></tr><tr><td>2. PACE</td><td>6. Honeywell</td></tr><tr><td>3. Boeing</td><td>7. AVTECH</td></tr><tr><td>4. Safran</td><td>8. SITA FOR AIRCRAFT</td></tr></table>	1. OpenAirlines	5. StorkJet	2. PACE	6. Honeywell	3. Boeing	7. AVTECH	4. Safran	8. SITA FOR AIRCRAFT
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15:00-15:30	<p><b>Case Study: ASL Airlines - The Digital Transformation of ASL Airlines</b></p> <p>Over the last 3 years, ASL Airlines have begun a journey to transform the airline groups digitally by harmonizing processes using a single instance of an M&amp;E system, using lean &amp; agile processes, and further developing the digital framework across all entities. Shane will tell the story of how ASL Airlines went live with 3 airlines in AMOS in 3 years, developed an Engineering Shared Services department and are now moving towards a paperless cockpit with their ETL project.</p> <p><a href="#">Shane Murphy, AMOS Competence Centre Specialist, ASL Airlines</a></p>									
15:30-16:15	REFRESHMENT BREAK AND SOFTWARE DEMOS (ATRIUM)									
16:15-16:45	<p><b>Case Study - SunExpress Airlines: End-to-End Paperless Maintenance Project Success Story</b></p> <p>In this SunExpress outline how the airline became the first in Turkey to digitize its aircraft maintenance operations, saving over 1 million pieces of paper per year, and improving efficiencies and processes. The project building blocks will be discussed, from choosing the right technology, including mobile devices for technicians, synchronized M&amp;E Apps, and more; to changing the traditional paper-based culture amongst key staff to digitized processes. Now the paperless project is live, real-world results are analysed and a look at what is next is discussed.</p> <p><a href="#">Berk Atakan, Operational Maintenance Planning Chief, SunExpress Airlines</a></p>	<p><b>16:15-17:15 Vendor Showcase: Electronic Technical Logbook (ETL/ELB) Solutions</b></p> <p>Your chance to quickly find out about the industry’s leading Electronic Technical Logbook (ETL / ELB) and accompanying Cabin and M&amp;E Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook.</p> <p>Vendors presenting:</p> <table><tr><td>1. Conduce</td></tr><tr><td>2. Trax</td></tr><tr><td>3. Ultramain</td></tr><tr><td>4. Swiss-AS</td></tr><tr><td>5. Lufthansa Technik</td></tr><tr><td>6. REDiFly</td></tr><tr><td>7. TrustFlight</td></tr><tr><td>8. AvioBook</td></tr></table>	1. Conduce	2. Trax	3. Ultramain	4. Swiss-AS	5. Lufthansa Technik	6. REDiFly	7. TrustFlight	8. AvioBook
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	⚙️ <b>MRO / M&amp;E IT TRACK</b> - (Case Studies Keynotes) ROTUNDE	✈️ <b>FLIGHT OPERATIONS IT TRACK</b> - (Vendor Showcase sessions) BOSTON 12/14
16:45-17:15	<b>Case Study: KLM Royal Dutch Airlines - Predictive Maintenance: From Sensor Data to Optimized Maintenance</b> What is the potential of the gigabytes of data recorded on modern-day aircraft? And what are the challenges of maximising data value? In this case study AFI KLM E&M presents Prognos: the in-house developed predictive maintenance solution for Engines, APUs and Aircraft components. As you will see the solution is all about sensor data, algorithms, just-in-time replacements, and collaboration. <a href="#">Rob Stolk, Predictive Maintenance Lead, KLM Royal Dutch Airline</a>	
17:15-17:45	<b>Predictive Maintenance and Next Generation Technology - where next for the [4.0] Aircraft Maintenance Generation?</b> One of the key challenges in the airline industry is the need to improve dispatch reliability and reduce AOG/IFTB events in order to avoid and reduce cost and delays. David discusses how the paradigm of maintenance techniques - from reactive to preventive and, later, to a proactive approach - is being changed due to new aircraft technology, such as the availability of vast amounts of sensor data and new techniques to better manage aircraft maintenance efforts. He will also discuss how this leaves the industry with an unapproved and ill-defined new aircraft maintenance philosophy which does not provide governance or acceptance of Predictive Maintenance (PdM) technology among key players. <a href="#">David Miret Mora, Technical Director, AJW Group</a>	
17:45-19:30	<b>COCKTAIL RECEPTION AND SOFTWARE DEMOS (ATRIUM) Sponsored by</b> 	



# AGENDA

WEDNESDAY 14TH JUNE 2023

08:00-08:55		REGISTRATION, BREAKFAST, SOFTWARE DEMOS															
	✈ FLIGHT OPERATIONS IT TRACK - (Case Studies Keynotes) ROTUNDE	⚙ MRO / M&E IT TRACK - (Vendor Showcase sessions) BOSTON 12/14															
09:00-09:30	<p><b>Case Study: Turkish Airlines - Companywide digital and paperless projects, from loads sheets to e-Tech log. Managing the processes and project updates</b></p> <p>In 2022 Turkish Airlines saved 281 tons of paper as part of the airline’s digitization projects. In this presentation Turkish Airlines share the airline’s experience of how this was achieved through companywide digital and paperless projects including: paperless loadsheet, digital allergen list, digital calibrator, E-Tech Log, E-logbook, mobile cabine, digital cabin management system (DCMS) project. The challenges of moving from paperless processes to digital are analysed, as well as a more detailed look at some of the projects and operational results now the solutions are live. Also a look at what’s next for Turkish Airlines as the airline continues with it’s sustainable practices driven by digitization.</p> <p><a href="#">Ahmet Coskun, SVP IT Operational Solutions, Turkish Airlines</a></p>	<p><b>09:00-10:30 Vendor Showcase: M&amp;E / MRO IT Vendor Showcase - Part 1</b></p> <p>Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&amp;E mobile apps and solutions, and more. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook.</p> <p>Vendors presenting:</p> <table><tr><td>1. Applied Database Technology (ADT)</td><td>8. Ramco</td></tr><tr><td>2. Trax</td><td>9. KeepFlying</td></tr><tr><td>3. Ultramain</td><td>10. OASES</td></tr><tr><td>4. IFS</td><td>11. Rusada</td></tr><tr><td>5. M3 Solutions</td><td>12. EXSYN</td></tr><tr><td>6. Swiss-AS</td><td>13. AFRY</td></tr><tr><td>7. flydocs</td><td></td></tr></table>	1. Applied Database Technology (ADT)	8. Ramco	2. Trax	9. KeepFlying	3. Ultramain	10. OASES	4. IFS	11. Rusada	5. M3 Solutions	12. EXSYN	6. Swiss-AS	13. AFRY	7. flydocs		
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9:30-10:00	<p><b>Case Study: Transavia France - Next-Generation Flight Tracking App Tool for Dispatch with Real-Time Weather and Alerts</b></p> <p>In this case study Transavia France outlines its use of a next-generation flight tracking tool, used by its dispatchers to not only display the airline’s aircraft positions, but also display real-time 4D weather forecasting and 24/7 alert tracking. The tool, SITA Mission Watch, allows dispatchers to plan ahead for any problems along the aircraft route and solve them directly. You will learn how this tool fits into Transavia France’s digital flight operations strategy and how, in addition to safety benefits, the airline saves fuel and CO<sub>2</sub> emissions using the App.</p> <p><a href="#">Cyril Canu, Operations Control Director, Transavia France</a></p>																
10:00-10:30	<p><b>Case Study: Vueling - Using a Document Management System as a Corner Stone for Flight Operations Digitization</b></p> <p>Vueling has an advanced flight operations digitization and modernization program. At the heart of which is the document management solution: DocuNet from Vistair which is used for the sophisticated digital management, control and distribution of all its airline flight operations manuals, including OEM manuals for its A320 fleet. Key documents and manuals are seamlessly published to all pilots, crew and other users devices including EFBs and technical authors can easily manage airline’s operational manuals content. You will learn how the solution fits into Vueling’s wider Flight Operations digitization program, based on an hybrid EFB solution (aircraft and pilot attached, Windows and iOS), all the different functionalities and apps already integrated, pros and cons of the current system, the future of avionics integrations and what’s next for Vueling.</p> <p><a href="#">Mar Albaladejo Mans, Manager Flight Operations, Vueling</a></p>																

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	✈️ FLIGHT OPERATIONS IT TRACK - (Case Studies Keynotes) ROTUNDE	⚙️ MRO / M&E IT TRACK - (Vendor Showcase sessions) BOSTON 12/14
10:30-11:15	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS (ATRIUM)</b>	
11:15-11:45	<b>Leveraging IT towards Aviation Net Zero</b> IATA commits to Fly Net Zero by 2050. 3% is attributed to infrastructure and operational efficiencies, with the emphasis on passenger load factor and operations fuel burn. IT-enabled business transformations could bring step changes in manpower, assets and material effectiveness, and support near real-time response to unplanned events. This presentation explains IT-enabled lean projects that are immediately in control of operators and MRO organisations. The waste reduction accrues NetZero benefits immediately while waiting for the future electric and hydrogen aircraft. <a href="#">Ip-Shing Fan, Senior Lecturer, Cranfield University</a> and <a href="#">Kishore Karthikeyan, Associate, Cranfield University</a>	<b>11:15-12:45 Vendor Showcase: M&amp;E / MRO IT Vendor Showcase - Part 2</b> Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&E mobile apps and solutions, and more. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook. Vendors presenting: 14. AeroSoft Systems / SeaTec 15. Aerostrat 16. QOCO 17. Cohesive 18. Lufthansa Technik 19. Gamit 20. Seabury Solutions 21. Acumen 22. EmpowerMX 23. Flatirons Solutions 24. Omega 25. Airbus 26. FieldLogs
11:45-12:15	<b>Case Study: Avia Solutions Group - Using Real-Time Operational Management Software for Safety and Compliance</b> In this presentation you will learn how Avia Solutions Group removed costly, outdated paper-based processes and procedures to use a real-time operational management solution to manage its companywide safety and compliance. You will learn: <ul style="list-style-type: none"> <li>• The transformation obtained by management integration with the software to achieve much higher levels of oversight and communication</li> <li>• The streamlining of process from all departments' activities being driven by single source of truth, real-time data</li> <li>• Linking occurrence reports and compliance findings to the operational risk register - delivering a previously hidden risk picture.</li> </ul> <a href="#">Ugne Maciejauskaite, Safety Manager, Avia Solutions Group</a>	
12:15-12:45	<b>EFB Keynote: Real-Time Data Exchange - Why Integrate EFB Apps with the Aircraft via Aircraft Interface Devices (AIDs)?</b> The full potential of many EFB applications are first realized when they are integrated with the aircraft to allow the exchange of real-time data. This presentation will explore the qualitative and quantitative benefits of integrating EFB apps with the aircraft via an AID, and provide guidance on how airline stakeholders can create a convincing business case to justify its implementation. <a href="#">René de Vogel, Flight Deck and Data Solutions Integrated Product Team Lead, Boeing</a> ; and <a href="#">Phillippe Rouquiere, Connected Aircraft Marketing, Collins</a>	

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12:45-14:00	<b>LUNCH BREAK AND SOFTWARE DEMOS (ATRIUM)</b>	
14:00-14:30	<p><b>Case Study: Pegasus Airlines - Transforming Manuals Management, Distribution &amp; Compliance</b></p> <p>The airline industry is a well-recognized exponent of innovation and digitalization, fostering change on all fronts of the business and the operation. In this session, Pegasus Airlines will discuss the digital transformation project within their technical publications department and its positive impact on the management of operational content, consumption by end users and overall compliance.</p> <p>The presentation will bring together the perspectives of Pegasus' Compliance Monitoring and Flight Operations Solutions leaders, to discuss challenges and drivers for change. It will also cover key aspects that were taken into consideration when selecting the appropriate technology and partner to support the airline's transformation goals. An overview of Pegasus' implementation approach and adoption strategy will also be provided.</p> <p><a href="#">Sibel Şabahat, Compliance Monitoring Leading, Pegasus Airlines;</a> and <a href="#">Müjgan Özkaya, Crew and Scheduling Solutions Head, Pegasus Airlines</a></p>	<p><b>14:00-14:30 Vendor Showcase: M&amp;E / MRO IT Vendor Showcase - Part 3</b></p> <p>Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&amp;E mobile apps and solutions, and more. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, 2023 outlook.</p> <p>Vendors presenting:</p> <ul style="list-style-type: none"> <li>27. Honeywell</li> <li>28. Boeing</li> <li>29. TrustFlight</li> <li>30. OpenAirlines</li> <li>31. Orlando for Tech Pubs</li> </ul>
14:30-15:00	<p><b>EFB Keynote: Best practice in EFB Mobile Device Management (MDM), including options for iOS and Windows</b></p> <p>Effective Mobile Device Management (MDM) is crucial for a successful Electronic Flight Bag (EFB) program. In an EFB environment, accurate and up-to-date data is critical for safe and efficient operations. A good MDM system helps ensure that all data used in EFB applications is consistent and trustworthy, which reduces the risk of errors and enhances safety and cyber security. For airlines, an MDM solution can improve the overall efficiency of EFB operations, leading to cost savings and increased productivity. It can also help to meet regulatory requirements and support a culture of safety and compliance. In this presentation EFB Admin Services outline real-world case studies from airlines it has worked with showcasing best practice and the various MDM solutions available for iOS and for Windows devices. You will also see how to install, configure, and operate the MDM solution.</p> <p><a href="#">Klaus Olsen, CTO/EFB Administrator, EFB Admin Services</a></p>	
15:00-15:30	<p><b>EUROCONTROL Keynote: A review of EUROCONTROL's Innovation Hub strategy focused on ATM research &amp; innovation, new entrants, aviation sustainability, simulations and user-driven innovation activity</b></p> <p>EUROCONTROL's Innovation Hub mission is to create a Europe-wide innovation network developing cutting-edge solutions that aviation needs to respond to current and future challenges. The Innovation Hub was designed to: be as a key player in SESAR 3; remain the European reference for simulation; grow the user-driven innovation initiative (EATIN), and strengthen the expertise and services in drones &amp; UAM, aviation sustainability and the application of emerging domains, such as AI, in ATM. In this presentation EUROCONTROL updates us on the Innovation Hub strategy and outlines some of the key projects it is working on.</p> <p><a href="#">Peter Choroba, Head of Innovation Program, EUROCONTROL</a></p>	
15:30-16:00	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS (ATRIUM)</b>	



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	✈️ <b>FLIGHT OPERATIONS IT TRACK - (Case Studies Keynotes) ROTUNDE</b>
<b>iPad Draw Session</b>	 <p><b>Business cards will be collected at the beginning of this session.</b>  <b>The prize draw will be made at the end of the second presentation.</b>  <b>You have to be in the room to win the iPad - Good luck!</b></p>
16:00-16:30	<p><b>Data Analytics and Intelligence Driven, Data-Informed Decision Making in Document &amp; Safety Management</b></p> <p>Every airline has data that holds critically important information that could transform their performance. But accessing, managing and using it can be a huge problem, especially when it's stored in multiple formats across different departments, making it hard to identify, investigate, analyse and share in a productive and proactive way. Sophisticated data analytics and digital decisioning tools are an absolute along with intuitive, intelligent tools for data preparation, analysis, and visualisation, helping airlines to make more data-driven decisions, faster. This session with Sam Detzler of Vistair will look at how data can be made meaningful and accessible to key team members so that can leverage data to drive greater flight operations efficiency, more 'intelligent' and efficient maintenance teams and also to enhance safety. Sam will talk to practical examples of data used effectively and intelligently to answer questions such as: What are the most frequently accessed documents? To ensure users have access to the right documents on the go they need to know which are the most frequently accessed. Which users are accessing which documents? To ensure outsourced maintenance is being performed correctly for example. Sam will share many other great use cases from Vistair's work with leading airlines worldwide in this fascinating session.</p> <p><a href="#">Sam Detzler, Data Product Manager, Vistair</a></p>
16:30-17:00	<p><b>How to improve real-time collaboration between airlines and ATC to reduce aircraft fuel burn and emissions thanks to predictive analytics</b></p> <p>Airlines have been innovating in the field of flight efficiency by implementing solutions in the cockpit that leverage predictive analytics to help pilots capture real-time flight-specific opportunities to reduce fuel burn and emissions. Some of these opportunities, such as shortcut recommendations or achieving a more continuous descent are reliant on ATC clearances. What if the same information received by the pilots to identify flight-specific opportunities could be shared with ATC for a more collaborative approach to reducing emissions? SITA and Skysoft, the software arm of Switzerland's ANSP SkyGuide have worked together on a prototype that would enable such collaboration and could be expanded to other ANSPs.</p> <p><a href="#">Francois Chazelle, Head of Sales Support - Flight Efficiency, SITA FOR AIRCRAFT</a></p>
<b>iPad Prize Draw</b>	
17:00	<b>END OF CONFERENCE</b>

# REGISTRATION

[CLICK HERE](#) To register online

**A limited number of VIP delegate options available for airlines and aircraft operators.**

Airlines and Aircraft Operators have the choice of two VIP delegate registration options:

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VIP Delegate **Option 1**: EURO € 295.00 / UK £ 255.00 / US \$ 330.00 - includes 2 night's accommodation at the conference hotel

TO REGISTER, please [CLICK HERE](#)

then select **OPTION 1** and enter which 2 nights of accommodation you require and we will book your room and send you a confirmation.

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VIP Delegate **Option 2**: EURO € 95.00 / UK £ 85.00 / US \$ 105.00 - This option does NOT include accommodation.

TO REGISTER, please [CLICK HERE](#)

and select **OPTION 2**.

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**All delegate places include:**

- Conference materials
- Meals and Refreshments 13th & 14th June (*Breakfasts, Lunches, Coffee Breaks am and pm*)
- Access to event App
- 2 hour Cocktail reception on the 13th June.

**Bus Transfers:**

(timetable to be confirmed)

- > To and From Schiphol Airport
- > To and From Amsterdam town centre

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For our CANCELLATION & REFUND policy, please see our [Terms & Conditions HERE](#)

By registering using this form, it is assumed that you accept these Terms & Conditions

# CONTACT US

This brochure should detail everything you need to know about the event, however, please do not hesitate to contact us if you have any questions.

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# TESTIMONIALS



Very good - a nice balance between workshops, case studies and vendor sales activities. Also a very useful networking opportunity. I feel I learned about the vendors current software solutions and common issues problems in the MRO world.

**Virgin Atlantic Airways**



An excellent event. It was fantastic to meet with people who are at different points in a M&E selection, implementation and online process. So much knowledge in one spot

**Transport Canada**



Excellent! Very useful information and case studies to help with our big transformations. Included issues very relevant to our job.

**Emirates**