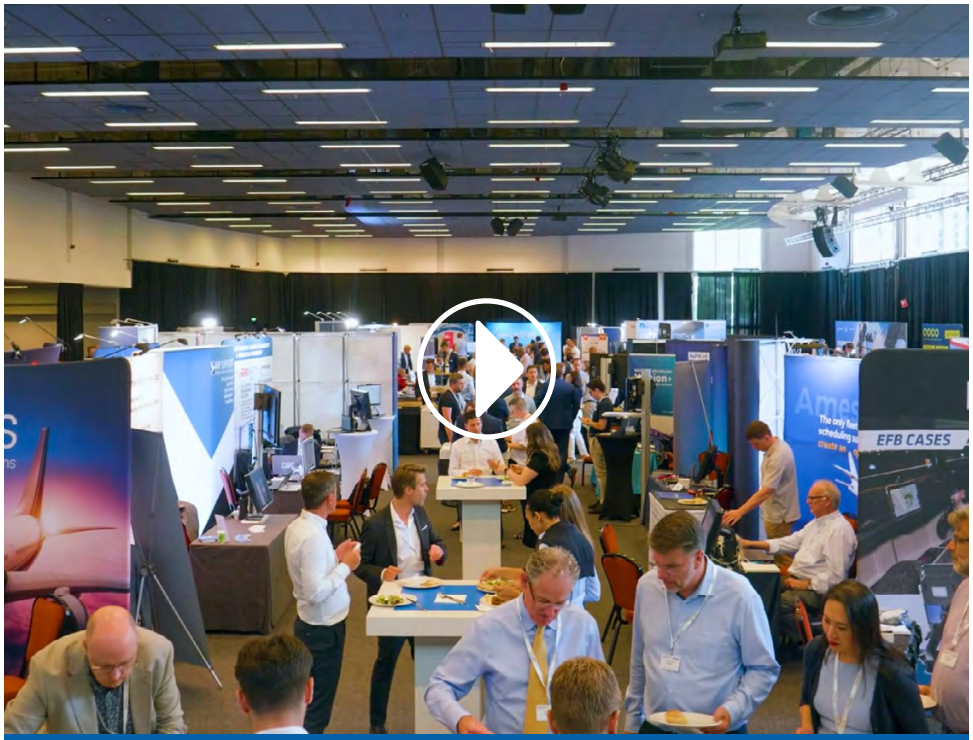
# DELEGATE INFORMATION

AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE — EMEA
17th & 18th June 2025, Hotel NH Noordwijk Conference Centre, Amsterdam, The Netherlands

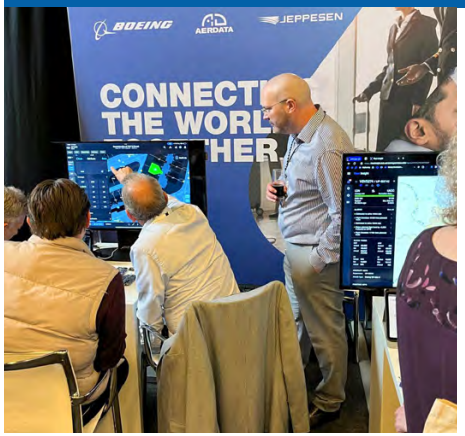
AIRCRAFT COMMERCE

aircraft IT MAINTENANCE – OPERATIONS

# WELCOME




Click above to view past Conference Video



A warm welcome back to the Airline & Aerospace MRO & Flight Operations IT Conference – EMEA 2025. As well as addressing continuing industry challenges, there will also be a sharp focus on technologies to ensure that aviation can face the future with confidence.

This year, we face growing instability, conflict and global tensions to challenge aircraft operations. On top of that, the drive to net zero continues to gather pace. The need to manage costs and ever-evolving regulation are at the forefront of people's minds plus the rise of new technologies such as AI is opening the way to new opportunities and efficiencies. Such a matrix of challenges would be impossible to address with non-digital solutions. Digital transformation of processes is essential today.

IT, now at the heart of modern airline and aviation processes, holds the key for sustainability and future growth. Digitization benefits are clear; agility, flexibility and capability to address whatever the future holds: the challenge is how to unlock those benefits. No airline would consider operating without IT today; but it's important to match the right IT solution to your particular business model and process needs.

At this 2-day conference, in the sold-out Exhibition Hall, airlines, operators and MROs will enjoy unrivalled access to a range of leading vendors to discuss their own challenges and priorities and see demos of the latest digital solutions. Plus, of course, there will be the usual opportunity to listen to a full conference agenda of case studies from airlines, operators and MROs, sharing their own digital journeys implementing new and modern IT solutions, including what they have gained and what they have learned.

We are excited to welcome you and look forward to seeing you in Amsterdam in June.

**Ed Haskey | Events Director | Aircraft Commerce and Aircraft IT**

## CONFERENCE HIGHLIGHTS

This conference provides you with a number of fantastic opportunities:

- **Conference Agenda:** A Two-Day Agenda of case studies, keynote presentations, interactive workshops, and vendor showcase sessions; covering the latest trends and developments in this rapidly developing sector of the industry.
- **Exhibition Area:** 60+ leading Aircraft M&E / MRO and Flight OPS IT Vendors are showcasing their latest digital solutions. Demo all the leading solutions in just 2 days. See overpage for a full list of vendors exhibiting their solutions.
- **Join 600+ attendees:** Network with your peers at airlines, Operators, MROs, OEMs, IT Vendors, Regulators and Consultants from across the EMEA region and beyond – share experiences and ideas.
- **Pre-conference Workshop:** An Analysis of Airline / MRO Artificial Intelligence Use Cases and How to Implement and Use an AI Custom Toolkit. See page 6 for full information and to register your seat in the workshop to register your seat in the workshop (16th June – 14:00 – 17:30).

# EXHIBITORS

## DOUBLE PLATINUM EXHIBITORS

AVIOBOOK a Thales Group Company
IFS
ramco aviation software
Trax mro mobility
ULTRAMAIN
webmanuals

## PLATINUM EXHIBITORS

aerostrat
ASQ AVIONICS SUPPORT GROUP, INC.
CAE
COMPLY365
flydocs
Flygprestanda Performance Engineering
Lufthansa Industry Solutions
Lufthansa Systems
Lufthansa Technik
M3 SOLUTIONS
OpenAirlines
OUTPUT42
PIVOT Better Connection. Better Protection.
QOCO
SITA
SKY PATH
SWISS AviationSoftware
WINGS

## GOLD PLUS EXHIBITORS

APiJET
Conduce Mobile Aviation Solutions
EXSYN AVIATION SOLUTIONS
FLATIRONS
FLIGHTKEYS
OMEGA advanced planning and scheduling

## GOLD EXHIBITORS

AIR SUPPORT
AIRBUS
Airport Briefing
All for One
bytron aviation systems
FLYHT
GAMIT AN AMAC AEROSPACE COMPANY
Information Design
Logipad aero
NABLA Mobility
NAVBLUE AN AIRBUS COMPANY
Off Block
TXT PACE
SAFRAN
SMART4VIATION
TAILLOG EFB Aviation Systems
THALES
TrustFlight
VERYON
YONDER

## SILVER EXHIBITORS

AFRY
CATHAY TECHNOLOGIES
L3HARRIS
meteomatics
ORLANDO
REDIFly
SA

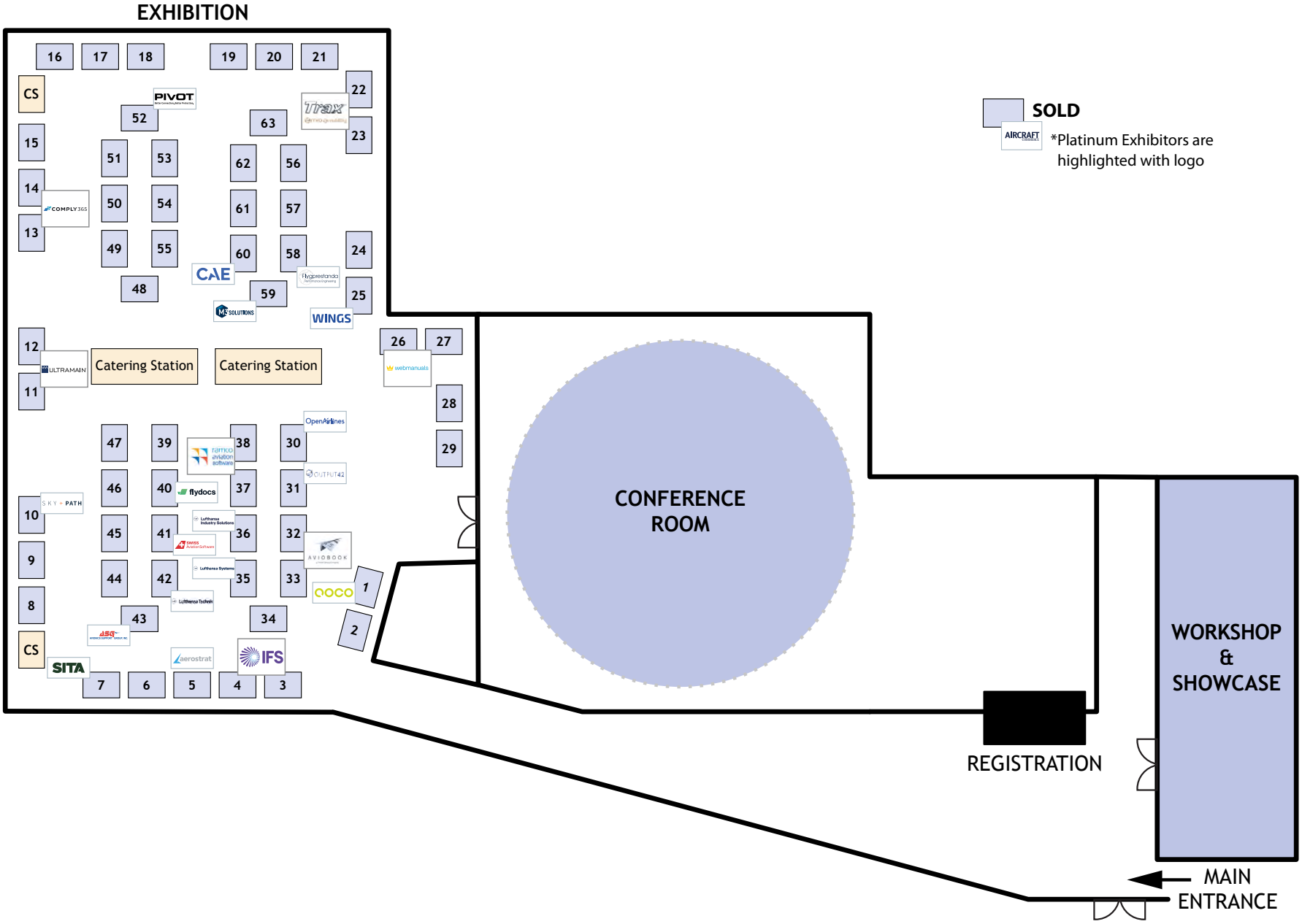
Conference App is provided courtesy of SWISS AviationSoftware

Drinks Reception is provided courtesy of CAE

Conference Lanyard & Badges are provided courtesy of Trax mro mobility

Breakfasts, Lunches and Refreshments are provided courtesy of Collins Aerospace An RTX Business

# CONFERENCE FLOORPLAN



# SOFTWARE DEMONSTRATIONS

## Systems available to demo in the Exhibit Hall include:

- **Sustainability:** Fuel Efficiency Solutions, Real-Time Flight Deck Apps
- **Digital Manuals and Content:** MRO & Flight Ops Doc Management, Apps for Engineers and Pilots
- **EFB:** Latest Full Systems, Pilot Apps, Real-Time Flight Deck Data, Aircraft Performance
- **ETL / ELB:** Pilot, Crew and M&E solutions and Apps from all Leading Suppliers
- **Flight Ops:** Digital OCC Apps, Flight Planning, Connectivity, Real-Time Weather
- **M&E / MRO:** End-to-End M&E / MRO Management Solutions, Digital Records
- **Mobile M&E Apps:** Real-time Mechanic Apps, Tool Tracking,
- **Data Analytics:** Predictive Analytics, Digital Twins, Reliability Reporting
- **Digital Innovations:** Mobile Device Management, Mobile Device Management, Data Exchange Platforms, AI Powered Solutions and Apps

A key benefit to this event is that it allows airlines, aircraft operators, MROs and OEMs with an excellent chance to review and demo all the major software and hardware solutions in one place, in 2 days. Extended refreshment breaks provides time to browse the exhibition area, and:

- Demo the different MRO/M&E and Flight Operations solutions from the world's leading vendors and discover how they could benefit your company.
- Try out the latest system upgrades and add-ons to compliment your existing systems.
- Discuss with the exhibitors how best to overcome any problems you may the having with your current systems.

- Sample and demo software, systems, and the latest technology from major industry vendors in the sold out exhibit hall.
- Focused presentations, case studies and workshops to address key issues relating to hardware and IT solutions
- Helps airlines, OEMs, and aerospace professionals select or upgrade IT system, or explore the latest technology advances
- Discuss the latest development & trends in civil aviation IT and systems
- **Click HERE for the latest event information**

# PRE-CONFERENCE WORKSHOP AND PRE-EVENT WELCOME DRINKS

## WORKSHOP OVERVIEW:
## AN ANALYSIS OF AIRLINE / MRO ARTIFICIAL INTELLIGENCE USE CASES AND HOW TO IMPLEMENT AND USE AN AI CUSTOM TOOLKIT WORKSHOP

Monday, 16th June 2025 *(Boston 12-14 Meeting Room)*

**14:00-17:30**

During this Workshop session you'll learn how Artificial Intelligence and a custom toolkit can be used to

- Optimize your operations, compliance, continuous improvement, and digitalization programs
- Real-time AI assistant to respond to (your own data) chat-based Technical Operations processes, procedures, system user manuals, and regulations 'how-to'
- Turn video recordings into digital process maps & procedures : Useful for system demonstrations and training immediately becoming your Technical Procedures content
- Visualize and optimize the inner workings of your operations processes which are enabled using your IT systems, using a process mining approach
- Automatically generate electronic forms and automated workflows regardless of which MRO IT system you use
- Parse and tag aviation regulations (FARs, ANs, etc.) to your written procedures
- Produce operator specific risk registries and scorecards to industry best practices
- Conduct compliance impact analysis and gain recommendations for improvement across your processes and systems ecosystem
- Augment Reality with real-time relevant procedures, images, and forms with MS HoloLens and like technology
- Generate industry best practice procedures (within minutes) for any technical operations process - with user selected source limitations and databases
- Covert non-structure text-based SOP files into structured end-to-end process flows and back into standard SOPs

Also you will see specific (actual) use cases for:

- Managing aircraft lease commitments
- Integrated IT Assets Management System
- (Systems) User Training Management

Workshop Hosted by: **Allan Bachan, VP, ICF and supported by Interfacing Technologies.**

**15:30-16:00** REFRESHMENT BREAK

**18:00-20:00** PRE-EVENT WELCOME DRINKS *(Atrium Boulevard)* Sponsored by SITA

# AGENDA

The two-day agenda includes keynote presentations, case studies, interactive workshops, and IT Vendor Showcases; all delivered by airlines, aircraft operators, OEMs, MROs, Consultants, Regulators and IT Vendors to provide delegates with varied and interesting insights into the key topics in this constantly evolving aviation sector.

The conference agenda is currently being finalised. Check back soon for full details…

**Presentations and Case studies Currently Confirmed include:**

- Optimizing maintenance processes with modern digital tools and mobile applications that enable seamless integration into existing workflows. ***SWISS International Air Lines***
- Building a digital stores and logistics tool to streamline the delivery of materials and tools to aircraft mechanics directly at their workstations. ***Air Europa***
- Using an interactive 3D Airport Briefing solution to increase the efficiency and situational awareness of flight crews, helping the pilots to develop an accurate mental picture of the operating environment and conditions, the associated threats and handling capabilities of each airport on the network. ***Lufthansa***
- Using an innovative Contrail Avoidance solution based on the latest weather forecasts and the most advanced climate models, leading to a 40% reduction in the total climate impact of each flight. ***Amelia (Regourd Aviation Group)***
- MRO digital transformation project: optimizing maintenance through data-driven systems; going paperless with mobile digital tools, HR module development and implementation. ***Gulf Aircraft & Engineering Serivces (FZE)***
- Optimizing flight operations with Cathay Pacific's in-house Digital Flight Folder: Harnessing advanced data and AI capabilities. ***Cathay Pacific***
- Implementing and Going Live with an Electronic Technical Logbook (ETL/ELB). ***Portugalia / TAP Portugal***
- Digital Flight Operations manuals and content to support efficiency, reliability and compliance. ***Sunclass Airlines***
- Utilizing an in-house built AI-powered solution to optimize engineering training, ***Ryanair***
- FPO Trajectory Optimization solution for easy pilot interpretation via their EFB devices. As you will see the solution considers not just the climb phase but optimizes the combined climb, cruise and descent phases based on the precise aircraft weight, actual CG and high resolution 4D weather data. You will also see the in-build contrail avoidance technology. ***Braathens***
- Transforming Repetitive Defect Detection with GenAI. ***TUI***
- The operational benefits after 10 years of using a document management system to digitize flight operations manuals and content. Lessons learned and what's next for the project? ***airBaltic***
- How to best recruit key staff, including engineers, Pilots, and Software Engineers, and retain them. ***Aircraft Commerce Recruitment***
- Workshop: An analysis of airline / MRO Artificial Intelligence use cases and how to implement and use an AI custom toolkit. ***ICF & Interfacing Technologies***
- Using a machine-learning powered solution for customized climb schedule recommendations to optimize efficiency for each flight. ***KLM Cityhopper***
- Using innovative AI, big-data analysis and trajectory optimization to power fuel efficiency. ***Flydubai***

# AGENDA

**Other Case Study and Keynote Presentations to Include:**

- Building an AI-powered Engine Predictive Maintenance solution – how the solutions works, the challenges, and value it brings to Engine MRO.
- Adopting a digital archive records solution to seamlessly manage the fleet technical documentation ensuring ensure key compliances as well as harnessing advanced features to assist with end of lease (EOL) projects and aircraft transitions.
- Advanced technical data and content management to optimize maintenance processes.
- Using an advanced aircraft data management and analystics tool to gain key insights into aircraft performance, reliability, and maintenance needs, leading to improved aircraft serviceability.

**Vendor Showcase Sessions:**

Your chance to quickly find out about the industry's leading solutions being demoed in the Exhibition Hall via these popular 6 minute showcase presentations. Showcase sessions include:

- Sustainable Aviation Solutions: *Fuel Efficiency Management, Real-Time Pilot Apps, Data Analytics, Predictive Analytics*
- Digital Flight Operations Manuals and Content Solutions: *Content Management, Pilot Reader Apps, Electronic Forms*
- EFB and Flight Operations Solutions: *Latest EFB Apps and Developments, Flight Planning, Take-Off & Landing Performance*
- Electronic Technical Logbook (ETL / ELB) Solutions: *Stand-Alone Full Systems, Pilot & Maintenance Apps*
- MRO / M&E IT Solutions: *End-to-End Maintenance Management, Real-Time Mechanic Apps, Predictive Maintenance, Data Analytics, Tool Tracking*

# REGISTRATION

All other delegates, including: consultants, IT Vendors, OEMs, etc., please select the 'All Other Delegates' option: EURO € 995.00 / UK £ 825.00 / US $ 1,065.00

*These are Early Bird prices - the prices will increase at 17:00 (UK time) on the 18th of May to EURO € 1,295.00 / UK £ 1,100.00 / US $ 1,395.00*

**TO REGISTER,** please **CLICK HERE**

then select **All other Delegates….**

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Aircraft Commerce have reserved a block of rooms at the conference hotel. For further instructions on how to book a room at this hotel, please **CLICK HERE**

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**All delegate places include:**

- Conference materials
- Access to event App
- Meals and Refreshments 4th & 5th June *(Breakfasts, Lunches, Coffee Breaks am and pm)*
- 2 hour Cocktail reception on the 3rd and 4th June.

**Bus Transfers:**

- To and From Schiphol Airport
- To and From Amsterdam town centre

To and From Noordwijk Beach

**CLICK HERE** *to view the Bus Timetable*

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For our CANCELLATION & REFUND policy, please see our **Terms & Conditions HERE**

By registering using this form, it is assumed that you accept these Terms & Conditions

# CONTACT US

This brochure should detail everything you need to know about the event, however, please do not hesitate to contact us if you have any questions.


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Senior Events Manager

**Abi Hibberd**

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Events Manager


# TESTIMONIALS

Very good – a nice balance between workshops, case studies and vendor sales activities. Also a very useful networking opportunity. I feel I learned about the vendors current software solutions and common issues problems in the MRO world.

**Virgin Atlantic Airways**

Very useful to network with the right people and to share projects with other airlines

**Flydubai**

Very informative and relevant to the challenges faced by airlines today

**easyJet**