

# INDEPENDENT MROS DELEGATE INFORMATION



AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE — AMERICAS  
9th & 10th September 2025, Hyatt Regency Hotel, Miami FL, USA

**AIRCRAFT**  
COMMERCE

**aircraft IT**  
MAINTENANCE – OPERATIONS



# WELCOME



A warm welcome back to the Airline & Aerospace MRO & Flight Operations IT Conference - Americas 2025. As well as addressing continuing industry challenges, there will also be a sharp focus on technologies to ensure that aviation can face the future with confidence.

This year, we are facing a number of challenges. Instability, conflict and global tensions as well as the continuing drive to net zero are all having an impact on aircraft operations. Cost control, the drive for efficiency and evolving regulation are perpetual considerations plus the rise of new technologies such as AI is opening the way to new opportunities and efficiencies. That matrix of challenges would be impossible to address without the digital transformation of processes that is underway today.

Sitting at the heart of modern airline and aviation processes, IT holds the key for sustainability and future growth. Digitization benefits such as agility, flexibility and capability to address whatever the future holds, are clear to see: unlocking those benefits is the challenge today, when no airline would consider operating without IT. The key to success though is matching the right IT solution to your specific business model and process needs.

In the sold-out Exhibition Hall at this 2-day conference, airlines, operators and MROs will enjoy unrivalled access to a range of leading vendors to discuss their own challenges and priorities and see demos of the latest digital solutions. There will also be the usual opportunity to listen to a full conference agenda of case studies from airlines, operators and MROs, sharing their own digital journeys implementing new and modern IT solutions, including what they have gained and what they have learned.

We look forward to seeing you in Miami in September.

Ed Haskey | Events Director | Aircraft Commerce and Aircraft IT



## CONFERENCE HIGHLIGHTS

This conference provides you with a number of fantastic opportunities:

- **Conference Agenda:** A Two-Day Agenda of case studies, keynote presentations, interactive workshops, and vendor showcase sessions; covering the latest trends and developments in this rapidly developing sector of the industry.
- **Exhibition Area:** 60+ leading Aircraft M&E / MRO and Flight OPS IT Vendors are showcasing their latest digital solutions. Demo all the leading solutions in just 2 days. See overpage for a full list of vendors exhibiting their solutions.
- **Join 500+ attendees:** Network with your peers at airlines, Operators, MROs, OEMs, IT Vendors, Regulators and Consultants from across the EMEA region and beyond - share experiences and ideas.
- **Pre-conference Workshop:** An Analysis of Airline / MRO Artificial Intelligence Use Cases and How to Implement and Use an AI Custom Toolkit. See page 6 for full information and to register your seat in the workshop to register your seat in the workshop (8th September - 14:00 - 17:30).

# EXHIBITORS

## HEADLINE



## DOUBLE PLATINUM EXHIBITORS



## PLATINUM EXHIBITORS



## GOLD PLUS EXHIBITORS



## GOLD EXHIBITORS



## SILVER EXHIBITORS



Conference App  
is provided courtesy of

Drinks Reception  
is provided courtesy of

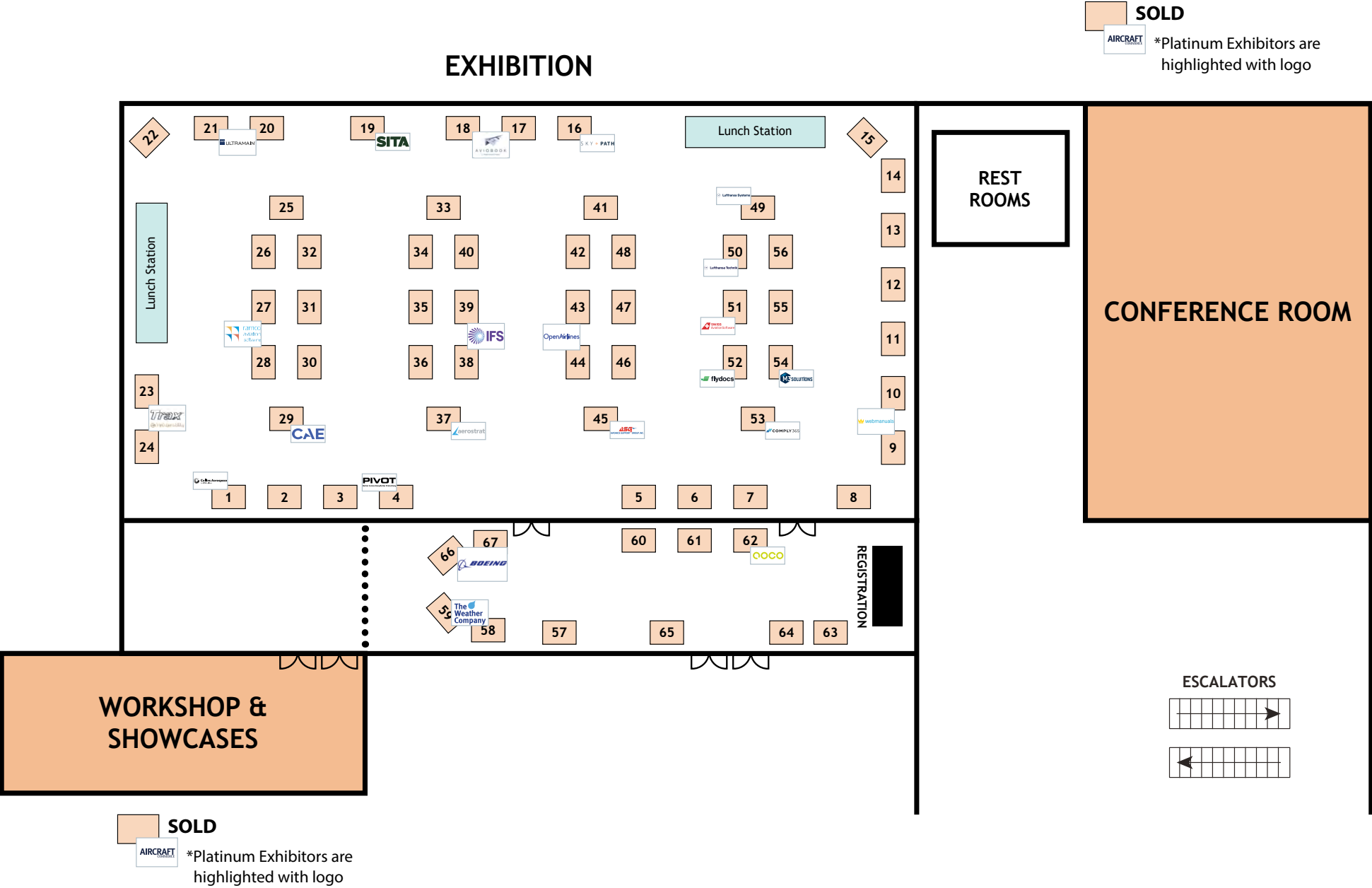
Conference Lanyard &  
Badges  
are provided courtesy of

Welcome Packs  
are provided courtesy of

Hospitality Suite  
are provided courtesy of



# CONFERENCE FLOORPLAN





# SOFTWARE DEMONSTRATIONS



A key benefit to this event is that it allows airlines, aircraft operators, MROs and OEMs with an excellent chance to review and demo all the major software and hardware solutions in one place, in 2 days. Extended refreshment breaks provides time to browse the exhibition area, and:

- Demo the different MRO/M&E and Flight Operations solutions from the world's leading vendors and discover how they could benefit your company.
- Try out the latest system upgrades and add-ons to compliment your existing systems.
- Discuss with the exhibitors how best to overcome any problems you may be having with your current systems.

Systems available to demo in the Exhibit Hall include:

- **Sustainability:** Fuel Efficiency Solutions, Real-Time Flight Deck Apps
- **Digital Manuals and Content:** MRO & Flight Ops Doc Management, Apps for Engineers and Pilots
- **EFB:** Latest Full Systems, Pilot Apps, Real-Time Flight Deck Data, Aircraft Performance
- **ETL / ELB:** Pilot, Crew and M&E solutions and Apps from all Leading Suppliers
- **Flight Ops:** Digital OCC Apps, Flight Planning, Connectivity, Real-Time Weather
- **M&E / MRO:** End-to-End M&E / MRO Management Solutions, Digital Records
- **Mobile M&E Apps:** Real-time Mechanic Apps, Tool Tracking,
- **Data Analytics:** Predictive Analytics, Digital Twins, Reliability Reporting
- **Digital Innovations:** Mobile Device Management, Mobile Device Management, Data Exchange Platforms, AI Powered Solutions and Apps

- Sample and demo software, systems, and the latest technology from major industry vendors in the sold out exhibit hall.
- Focused presentations, case studies and workshops to address key issues relating to hardware and IT solutions
- Helps airlines, OEMs, and aerospace professionals select or upgrade IT system, or explore the latest technology advances
- Discuss the latest development & trends in civil aviation IT and systems
- **Click [HERE](#) for the latest event information**

# PRE-CONFERENCE WORKSHOP

## WORKSHOP OVERVIEW: AN ANALYSIS OF AIRLINE / MRO ARTIFICIAL INTELLIGENCE USE CASES AND HOW TO IMPLEMENT AND USE AN AI CUSTOM TOOLKIT WORKSHOP

Monday, 8th September 2025 (Orchid (B&C))

14:00-17:30

During this Workshop session you'll learn how Artificial Intelligence and a custom toolkit can be used to

- Optimize your operations, compliance, continuous improvement, and digitalization programs
- Real-time AI assistant to respond to (your own data) chat-based Technical Operations processes, procedures, system user manuals, and regulations 'how-to'
- Turn video recordings into digital process maps & procedures : Useful for system demonstrations and training immediately becoming your Technical Procedures content
- Visualize and optimize the inner workings of your operations processes which are enabled using your IT systems, using a process mining approach
- Automatically generate electronic forms and automated workflows regardless of which MRO IT system you use
- Parse and tag aviation regulations (FARs, ANs, etc.) to your written procedures
- Produce operator specific risk registries and scorecards to industry best practices
- Conduct compliance impact analysis and gain recommendations for improvement across your processes and systems ecosystem
- Augment Reality with real-time relevant procedures, images, and forms with MS HoloLens and like technology
- Generate industry best practice procedures (within minutes) for any technical operations process - with user selected source limitations and databases
- Covert non-structure text-based SOP files into structured end-to-end process flows and back into standard SOPs

Also you will see specific (actual) use cases for:

- Managing aircraft lease commitments
- Integrated IT Assets Management System
- (Systems) User Training Management

Workshop Hosted by: **Allan Bachan, VP, ICF and supported by Interfacing Technologies.**

15:30-16:00

REFRESHMENT BREAK



# AGENDA

The two-day agenda includes keynote presentations, case studies, interactive workshops, and IT Vendor Showcases; all delivered by airlines, aircraft operators, OEMs, MROs, Consultants, Regulators and IT Vendors to provide delegates with varied and interesting insights into the key topics in this constantly evolving aviation sector.

The conference agenda is currently being finalised. Check back soon for full details...

## Presentations and Case studies Currently Confirmed include:

- Driving continuous improvement in MRO through adopting new technology and processes, **Porter Airlines**
- Utilizing an electronic aircraft records solution. The challenges and lessons learned are discussed as well as key benefits outlined including smoother aircraft inductions and lease returns, **Spirit Airlines**
- How Breeze Airways leverages a new advanced flight tracking solution to integrate AI-driven weather intelligence directly into operational workflows for faster and safer decision making, **Breeze Airways**
- Using AI-enabled tools to improve fleet maintenance operations through providing engineers with access to defect trends, most likely fixes and more to support better maintenance. **Southwest Airlines**
- Using the latest real-time flight deck weather intelligence for safer skies, **British Airways**
- Digital Transformation of Tech Ops using seamlessly integrated digital solutions, **Air Transat**
- Implementing and using a new flight optimization service to provide precise and tailored tactical decision support for pilots to improve efficiency at each phase of flight, **LATAM Airlines Group**
- Live EFB Q&A session with the FAA. Your chance to ask any EFB related questions to a key EFB policy writer, **FAA**
- How to best recruit key staff, including engineers, Pilots, and Software Engineers, and retain them. **Aircraft Commerce Recruitment**
- FF-ICE (Flight and Flow Information for a Collaborative Environment) - What it means for flight operations, and what airlines need to do to meet regulatory timelines, **Air Support**
- The future of viewing flight operations documentation in the flight deck, **Boeing**
- Pre-Conference Workshop: An Analysis of Airline / MRO Artificial Intelligence Use Cases and How to Implement and Use an AI Custom Toolkit Workshop. **ICF and Interfacing Technology**

# AGENDA

## Other Case Study and Keynote Presentations to Include:

- Digital Flight Operations manuals and content project
- Using a Machine-Learning solution for customized climb schedule recommendations for each flight
- Implementing a nextGen software platform to support operations control and disruption management
- NextGen engine MRO technology
- Using sophisticated long-range maintenance planning technology
- Implementing and using an Electronic Technical Logbook (ETL/ELB) solution
- Operating an extensive EFB platform

## Vendor Showcase Sessions:

Your chance to quickly find out about the industry's leading solutions being demoed in the Exhibition Hall via these popular 6 minute showcase presentations. Showcase sessions include:

- Sustainable Aviation Solutions: *Fuel Efficiency Management, Real-Time Pilot Apps, Data Analytics, Predictive Analytics*
- Digital Flight Operations Manuals and Content Solutions: *Content Management, Pilot Reader Apps, Electronic Forms*
- EFB and Flight Operations Solutions: *Latest EFB Apps and Developments, Flight Planning, Take-Off & Landing Performance*
- Electronic Technical Logbook (ETL / ELB) Solutions: *Stand-Alone Full Systems, Pilot & Maintenance Apps*
- MRO / M&E IT Solutions: *End-to-End Maintenance Management, Real-Time Mechanic Apps, Predictive Maintenance, Data Analytics, Tool Tracking*



# REGISTRATION

[CLICK HERE](#) To register online

**A limited number of VIP delegate options available for Independent MRO Facilities.**

Independent MRO Facilities have the choice of two VIP delegate registration options:

---

VIP Delegate **Option 1:** US \$ 330.00 / EURO € 305.00 / UK £260.00 - includes 2 night's accommodation at the conference hotel

TO REGISTER, please [CLICK HERE](#)

then select **OPTION 1** and enter which 2 nights of accommodation you require and we will book your room and send you a confirmation.

---

VIP Delegate **Option 2:** US \$ 105.00 / EURO € 100.00 / UK £ 85.00 - This option does NOT include accommodation.

TO REGISTER, please [CLICK HERE](#)

and select **OPTION 2**.

- 
- All delegate places include:**
- Conference materials
  - Meals and Refreshments 9th & 10th September (*Breakfasts, Lunches, Coffee Breaks am and pm*)
  - Access to event App
  - 2 hour Cocktail reception on the 9th September.

For our CANCELLATION & REFUND policy, please see our [Terms & Conditions HERE](#)

By registering using this form, it is assumed that you accept these Terms & Conditions

# CONTACT US

This brochure should detail everything you need to know about the event, however, please do not hesitate to contact us if you have any questions.

**Ed Haskey**

E: [ed.haskey@aircraft-commerce.com](mailto:ed.haskey@aircraft-commerce.com)  
Event Director

**Karen Arenas**

E: [karen@aircraft-commerce.com](mailto:karen@aircraft-commerce.com)  
Senior Events Manager

**Abi Hibberd**

E: [abi@aircraft-commerce.com](mailto:abi@aircraft-commerce.com)  
Events Manager

## TESTIMONIALS



Very good - a nice balance between workshops, case studies and vendor sales activities. Also a very useful networking opportunity. I feel I learned about the vendors current software solutions and common issues problems in the MRO world.

**Virgin Atlantic Airways**



This conference always provides the latest in new technologies for the airline industry. Look forward to this conference every year.

**UPS**



An excellent event. It was fantastic to meet with people who are at different points in a M&E selection, implementation and online process. So much knowledge in one spot.

**Transport Canada**