

AIRLINE AND AIRCRAFT OPERATORS DELEGATE INFORMATION



AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE — APAC
15th & 16th October 2025, Amari Watergate Hotel, Bangkok, Thailand

AIRCRAFT
COMMERCE

aircraft IT
MAINTENANCE — OPERATIONS

WELCOME

A warm welcome back to the Airline & Aerospace MRO & Flight Operations IT Conference - APAC 2025. As well as addressing continuing industry challenges, there will also be a sharp focus on technologies to ensure that aviation can face the future with confidence.

This year, aircraft operations are challenged with growing instability, conflict and global tensions. Over and above that, the drive to net zero continues to gather momentum. The need to manage costs and ever-evolving regulation are unchanged plus the rise of new technologies such as AI is opening the way to new opportunities and efficiencies. So many interconnected challenges would be impossible to address without digital solutions. Digital transformation of processes is essential today.

IT is at the heart of modern airline and aviation processes and holds the key for sustainability and future growth. The benefits of digitization are clear; agility, flexibility and capability to address whatever the future holds: unlocking those benefits is the challenge. No airline would consider operating without IT today but matching the right IT solution to your particular business model and process needs is the key to success.

In the sold-out Exhibition Hall at this 2-day conference, airlines, operators and MROs will enjoy unrivalled access to a range of leading vendors to discuss their own challenges and priorities and see demos of the latest digital solutions. In addition, there will be the usual opportunity to listen to a full conference agenda of case studies from airlines, operators and MROs, sharing their own digital journeys implementing new and modern IT solutions, including what they have gained and what they have learned.

We look forward to seeing you in Bangkok in October.

Ed Haskey | Events Director | Aircraft Commerce and Aircraft IT



CONFERENCE HIGHLIGHTS

This conference provides you with a number of fantastic opportunities:

- **Conference Agenda:** A Two-Day Agenda of case studies, keynote presentations, interactive workshops, and vendor showcase sessions; covering the latest trends and developments in this rapidly developing sector of the industry.
- **Exhibition Area:** 60+ leading Aircraft M&E / MRO and Flight OPS IT Vendors are showcasing their latest digital solutions. Demo all the leading solutions in just 2 days. See overpage for a full list of vendors exhibiting their solutions.
- **Join 600+ attendees:** Network with your peers at airlines, Operators, MROs, OEMs, IT Vendors, Regulators and Consultants from across the APAC region and beyond - share experiences and ideas.
- **Pre-conference Workshop:** An Analysis of Airline / MRO Artificial Intelligence Use Cases and How to Implement and Use an AI Custom Toolkit. See page 6 for full information and to register your seat in the workshop to register your seat in the workshop (14th October - 14:00 - 17:30).

EXHIBITORS

DOUBLE PLATINUM EXHIBITORS

AIR SUPPORT



OpenAirlines



PLATINUM EXHIBITORS



GOLD PLUS EXHIBITORS



GOLD EXHIBITORS



SILVER EXHIBITORS



Conference App is provided courtesy of

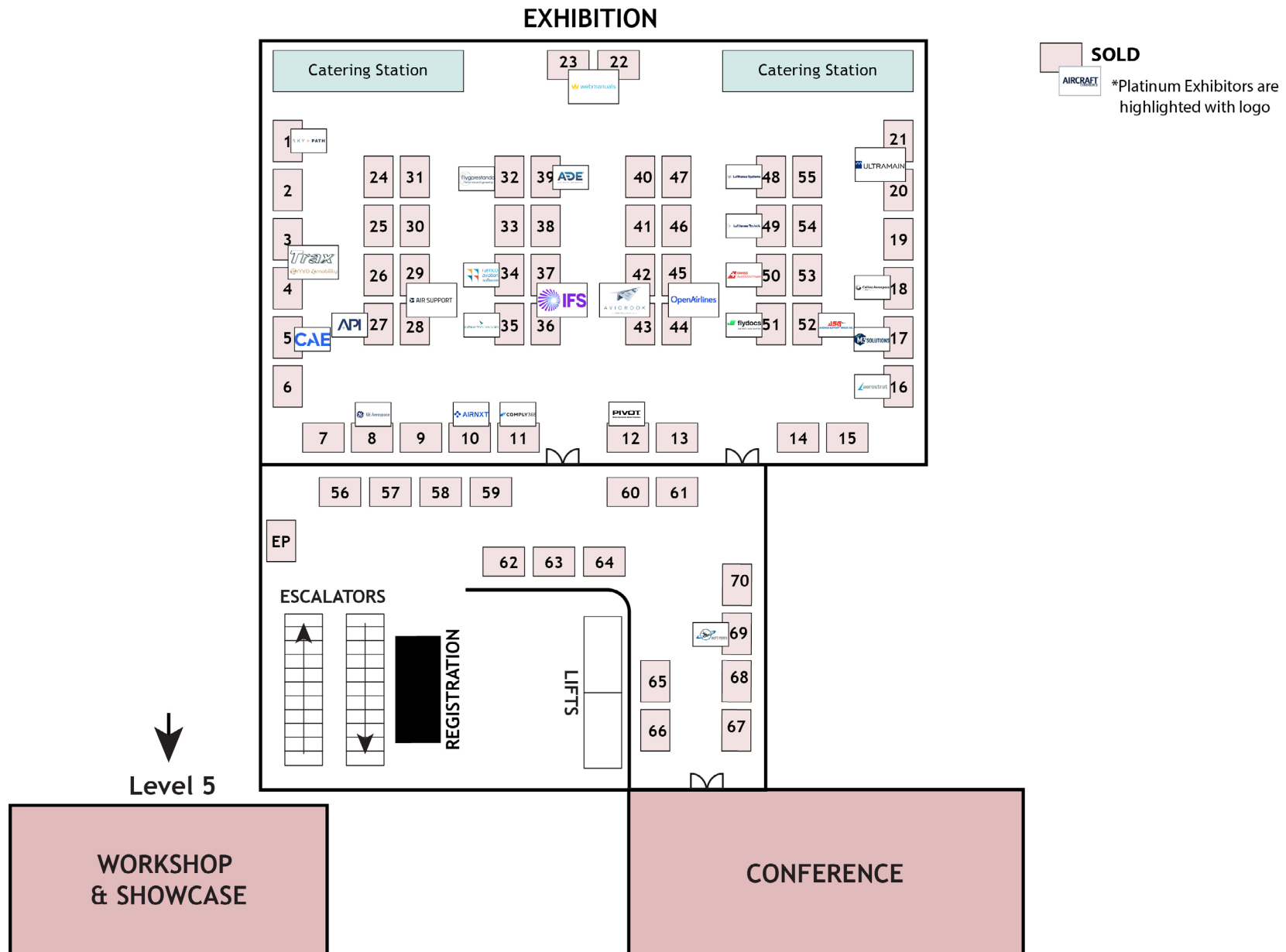
Networking Reception is provided courtesy of

Conference Lanyard & Badges are provided courtesy of

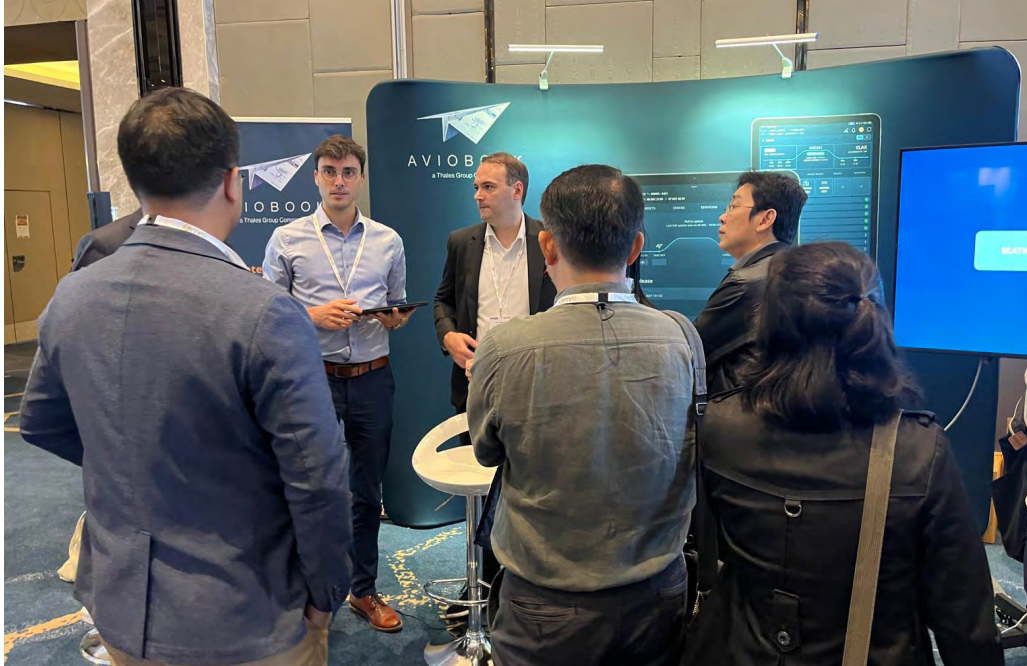
Pens and Pads are provided courtesy of



CONFERENCE FLOORPLAN



SOFTWARE DEMONSTRATIONS



A key benefit to this event is that it allows airlines, aircraft operators, MROs and OEMs with an excellent chance to review and demo all the major software and hardware solutions in one place, in 2 days. Extended refreshment breaks provides time to browse the exhibition area, and:

- Demo the different MRO/M&E and Flight Operations solutions from the world's leading vendors and discover how they could benefit your company.
- Try out the latest system upgrades and add-ons to compliment your existing systems.
- Discuss with the exhibitors how best to overcome any problems you may be having with your current systems.

Systems available to demo in the Exhibit Hall include:

- **Sustainability:** Fuel Efficiency Solutions, Real-Time Flight Deck Apps
- **Digital Manuals and Content:** MRO & Flight Ops Doc Management, Apps for Engineers and Pilots
- **EFB:** Latest Full Systems, Pilot Apps, Real-Time Flight Deck Data, Aircraft Performance
- **ETL / ELB:** Pilot, Crew and M&E solutions and Apps from all Leading Suppliers
- **Flight Ops:** Digital OCC Apps, Flight Planning, Connectivity, Real-Time Weather
- **M&E / MRO:** End-to-End M&E / MRO Management Solutions, Digital Records
- **Mobile M&E Apps:** Real-time Mechanic Apps, Tool Tracking,
- **Data Analytics:** Predictive Analytics, Digital Twins, Reliability Reporting
- **Digital Innovations:** Mobile Device Management, Mobile Device Management, Data Exchange Platforms, AI Powered Solutions and Apps

- Sample and demo software, systems, and the latest technology from major industry vendors in the sold out exhibit hall.
- Focused presentations, case studies and workshops to address key issues relating to hardware and IT solutions
- Helps airlines, OEMs, and aerospace professionals select or upgrade IT system, or explore the latest technology advances
- Discuss the latest development & trends in civil aviation IT and systems
- **Click [HERE](#) for the latest event information**

PRE-CONFERENCE WORKSHOP AND PRE-EVENT WELCOME DRINKS

WORKSHOP OVERVIEW: AN ANALYSIS OF AIRLINE / MRO ARTIFICIAL INTELLIGENCE USE CASES AND HOW TO IMPLEMENT AND USE AN AI CUSTOM TOOLKIT WORKSHOP

Tuesday, 14th October 2025

14:00-17:30

During this Workshop session you'll learn how Artificial Intelligence and a custom toolkit can be used to

- Optimize your operations, compliance, continuous improvement, and digitalization programs
- Real-time AI assistant to respond to (your own data) chat-based Technical Operations processes, procedures, system user manuals, and regulations 'how-to'
- Turn video recordings into digital process maps & procedures : Useful for system demonstrations and training immediately becoming your Technical Procedures content
- Visualize and optimize the inner workings of your operations processes which are enabled using your IT systems, using a process mining approach
- Automatically generate electronic forms and automated workflows regardless of which MRO IT system you use
- Parse and tag aviation regulations (FARs, ANs, etc.) to your written procedures
- Produce operator specific risk registries and scorecards to industry best practices
- Conduct compliance impact analysis and gain recommendations for improvement across your processes and systems ecosystem
- Augment Reality with real-time relevant procedures, images, and forms with MS HoloLens and like technology
- Generate industry best practice procedures (within minutes) for any technical operations process - with user selected source limitations and databases
- Covert non-structure text-based SOP files into structured end-to-end process flows and back into standard SOPs

Also you will see specific (actual) use cases for:

- Managing aircraft lease commitments
- Integrated IT Assets Management System
- (Systems) User Training Management

Workshop Hosted by: **Allan Bachan, VP, ICF** and supported by **Interfacing Technologies**.



AGENDA

The two-day agenda includes keynote presentations, case studies, interactive workshops, and IT Vendor Showcases; all delivered by airlines, aircraft operators, OEMs, MROs, Consultants, Regulators and IT Vendors to provide delegates with varied and interesting insights into the key topics in this constantly evolving aviation sector. Look out for the prize draw session at the end of day two, and your chance to win a US \$ 300.00 Amazon Voucher.

The conference agenda is currently being finalised. Check back soon for full details...

Presentations and Case Studies Currently Confirmed include:

- Digitizing company-wide manuals and documentation to support fast moving helicopter operations, **Thai Aviation Services**
- Paperless maintenance & engineering from birth with next-generation Electronic Logbook (ETL/ELB) and mobile mechanic Apps, **Starlux Airlines**
- Optimizing flight operations with Cathay Pacific's in-house Digital Flight Folder: Harnessing advanced data and AI capabilities, **Cathay Pacific Airways**
- Next Generation Electronic Technical Logbook (ETL / ELB) with fleet-wide data analytics, and integrated Cabin logs using an interactive LOPA chart, **Smartwings Airlines**
- Digital platform to streamline part sourcing to reduce AOG downtime, and optimise costs, **TransNusa Airlines**
- Utilizing an innovative solution to redefine the crew accommodation process, leveraging technology and strategic sourcing to drive efficiency and cost savings across Cathay's global operations, **Cathay Pacific Airways**
- Using a comprehensive flight scheduling solution to aid charter sales, rostering, dispatching, flight watch, crew and aircraft administration, as well as reporting; plus a state-of-the art FTL engine, **Nauru Airlines**
- Revolutionary new turbofan efficiency technology showing a double-digit reduction in fuel burn and mmissions, plus 2025 test results revealed, **deltaBurn**
- How to best recruit key staff, including engineers, Pilots, and Software Engineers, and retain them. **Aircraft Commerce Recruitment**
- Workshop: An analysis of airline / MRO Artificial Intelligence use cases and how to implement and use an AI custom toolkit. **ICF & Interfacing Technologies**

AGENDA

Other Case Study and Keynote Presentations to Include:

- Building an AI-powered Engine Predictive Maintenance solution - how the solutions works, the challenges, and value it brings to Engine MRO.
- Adopting a digital archive records solution to seamlessly manage the fleet technical documentation ensuring ensure key compliances as well as harnessing advanced features to assist with end of lease (EOL) projects and aircraft transitions.
- Advanced technical data and content management to optimize maintenance processes.
- Using an advanced aircraft data management and analytics tool to gain key insights into aircraft performance, reliability, and maintenance needs, leading to improved aircraft serviceability
- An extensive Electronic Flight Bag (EFB) project
- Implementing a NextGen software platform to support operations control and disruption management
- Digital Flight Operations manuals and content project
- Using innovative AI to power Fuel Efficiency and real-time pilot Apps
- Optimizing maintenance processes with modern digital tools and mobile applications that enable seamless integration into existing workflows
- Transforming Repetitive Defect Detection with GenAI

Vendor Showcase Sessions:

Your chance to quickly find out about the industry's leading solutions being demoed in the Exhibition Hall via these popular 6 minute showcase presentations. Showcase sessions include:

- Sustainable Aviation Solutions: *Fuel Efficiency Management, Real-Time Pilot Apps, Data Analytics, Predictive Analytics*
- Digital Flight Operations Manuals and Content Solutions: *Content Management, Pilot Reader Apps, Electronic Forms*
- EFB and Flight Operations Solutions: *Latest EFB Apps and Developments, Flight Planning, Take-Off & Landing Performance*
- Electronic Technical Logbook (ETL / ELB) Solutions: *Stand-Alone Full Systems, Pilot & Maintenance Apps*
- MRO / M&E IT Solutions: *End-to-End Maintenance Management, Real-Time Mechanic Apps, Predictive Maintenance, Data Analytics, Tool Tracking*

REGISTRATION

[CLICK HERE](#) To register online

A limited number of VIP delegate options available for airlines and aircraft operators.

Airlines and Aircraft Operators have the choice of two VIP delegate registration options:

VIP Delegate **Option 1:** US \$ 330.00 / EURO € 295.00 / UK £ 255.00 - includes 2 night's accommodation at the conference hotel

TO REGISTER, please

[CLICK HERE](#)

then select **OPTION 1** and enter which 2 nights of accommodation you require and we will book your room and send you a confirmation.

VIP Delegate **Option 2:** US \$ 105.00 / EURO € 95.00 / UK £ 80.00 - This option does NOT include accommodation.

TO REGISTER, please

[CLICK HERE](#)

and select **OPTION 2**.

All delegate places include:

- Conference materials
- Meals and Refreshments 15th & 16th October (*Breakfasts, Lunches, Coffee Breaks am and pm*)
- Access to event App
- 2 hour Cocktail reception on the 15th October.

For our CANCELLATION & REFUND policy, please see our [Terms & Conditions HERE](#)

By registering using this form, it is assumed that you accept these Terms & Conditions

CONTACT US

This brochure should detail everything you need to know about the event, however, please do not hesitate to contact us if you have any questions.

Ed Haskey

E: ed.haskey@aircraft-commerce.com
Event Director

Karen Arenas

E: karen@aircraft-commerce.com
Senior Events Manager

Abi Hibberd

E: abi@aircraft-commerce.com
Events Manager

TESTIMONIALS



A one-stop-center for airlines and
IT software vendors for MRO & EFB
technologies

Malaysia Airlines



Excellent! Very useful information
and case studies to help with
our big transformations. Included
issues very relevant to our job.

Emirates



It's very productive with all
vendors at a single event

Singapore Airlines