


# AGENDA



Icons explained:  Flight Operations IT track

 MRO / M&E IT track





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## TUESDAY 14TH OCTOBER 2025

14:00-17:30	THE PRE EVENT WORKSHOP - live Airline / MRO AI use cases and how to implement and use a custom toolkit
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## WEDNESDAY 15TH OCTOBER 2025

08:00-08:55	REGISTRATION, BREAKFAST, SOFTWARE DEMOS		
08:55-09:00	Chairman's opening remarks		
	 FLIGHT OPERATIONS IT TRACK		 MRO / M&E IT TRACK
09:00-09:30	<p><b>CASE STUDY: Thai Aviation Services - Digitizing company-wide manuals and documentation to support fast moving helicopter operations</b></p> <p>When Thai Aviation Services (TAS) set out to modernize its documentation processes, the goal was to build an agile, compliant, and resilient framework to support high-tempo offshore helicopter operations. With crews often deployed in remote environments, TAS needed a solution that could streamline authoring and distribution of manuals, ensure real-time accuracy, and provide reliable offline access.</p> <p>In this case study, you will see how TAS digitized company-wide manuals to enhance compliance oversight, reduce manual workload, and improve audit readiness with automated version control through Web Manuals. Pilots and engineers now benefit from mobile access to up-to-date operational content, enabling faster decision-making and greater confidence in day-to-day operations.</p> <p>This session will highlight how TAS strengthened safety oversight, accelerated manual updates, and built a digital foundation that positions the operator to respond swiftly to regulatory and operational demands in a complex rotorcraft environment.</p> <p><b>Kunkanok Mongkoldit, Senior Quality Assurance and Document Control Officer, Thai Aviation Services and</b>  <b>Janjira Sawangyen Carter, Flight Crew Training Administrator, Thai Aviation Services</b></p>	09:00-10:30	<p><b>Vendor Showcase: MRO / M&amp;E IT Vendor Showcase - Part 1</b></p> <p>Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&amp;E mobile apps and solutions, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook.</p> <ol style="list-style-type: none"> <li>1. IFS</li> <li>2. Ultramain</li> <li>3. TRAX</li> <li>4. Aerostrat</li> <li>5. flydocs</li> <li>6. Lufthansa Technik</li> <li>7. Swiss Aviation Software</li> <li>8. GE Software as a Service</li> <li>9. Comply365</li> <li>10. AirNXT</li> <li>11. Asia Digital Engineering (ADE)</li> <li>12. Open Airlines</li> <li>13. M3 Solutions</li> </ol>

# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
09:30-10:00	<p><b>CASE STUDY: Malaysia Airlines - Automating Dispatcher Workflows for Touchless Flight Operations with Lido Flight 4D IFS</b></p> <p>When Malaysia Airlines set out to modernize its flight operations, one clear objective stood out: reduce manual workload for dispatchers while improving accuracy, consistency, and efficiency across its network. The airline turned to Lufthansa Systems' Lido Flight 4D with the Integrated Flight Services (IFS) module to achieve this transformation.</p> <p>This case study outlines how Malaysia Airlines implemented the Lido Flight 4D IFS module to automate dispatcher workflows that had traditionally been labour-intensive and prone to duplication. By integrating operational data streams directly into the flight planning process, IFS eliminated redundant tasks, minimized the need for manual interventions, and ensured that dispatchers could focus on decision-making rather than data entry.</p> <p>Attendees will learn how the system delivers “touchless” flight operations by automatically managing routine tasks such as flight plan generation, route validation, and operational updates. The session will also highlight how Malaysia Airlines benefitted from improved data accuracy, faster turnaround in operational decision-making, and increased resilience in handling daily disruptions.</p> <p>With automation embedded at the core of its dispatch operation, Malaysia Airlines not only improved efficiency but also created a foundation for scaling its operations sustainably. Whether you're looking at dispatcher productivity, data integrity, or long-term operational resilience, Malaysia Airlines' journey with Lido Flight 4D IFS provides a strong example of how automation can unlock next-level efficiency in airline operations.</p> <p><b>Marvin Samuel Raj, Senior Executive, Flight Dispatch, Malaysia Airlines</b></p>	09:00-10:30	<p><b>Vendor Showcase: MRO / M&amp;E IT Vendor Showcase - Part 1</b></p> <p>Continues...</p>
10:00-10:30	<p><b>CASE STUDY: Cathay Pacific Airways - Streamlining Crew Accommodation with Digital Tool for Strategic Sourcing, Integrated Planning, IROPS Handling, and Real-Time Crew Engagement</b></p> <p>In this case study, Cathay Pacific details its end-to-end transformation of the crew accommodation process through a suite of integrated digital solutions from Accommodations Plus International (API). Faced with complex logistics, high costs, and manual processes across a global network, Cathay Pacific deployed a fully automated, data-driven system to streamline hotel sourcing, booking, communication, disruption handling, invoicing, and analytics.</p> <p>Solutions including myCrewCare, ACES, JetRFP, eInvoicing, D•PAX, Insight+, and HotelExpress worked together to automate workflows, enforce policy rules, and enable real-time visibility across all stakeholders. This transformation has allowed Cathay Pacific to improve crew experience, enhance compliance and cost control, and strengthen operational resilience during irregular operations. The case study also explores how Cathay Pacific is now using data and analytics to drive continuous improvement across its global accommodation network.</p> <p><b>Agnes Chew, Head of Flight Crew Development and Relations, Cathay Pacific and Ducky Lee, Crew Services Manager, Cathay Pacific</b></p>		

# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
10:30-11:15	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS</b>		
11:15-12:45	<b>Vendor Showcase: EFB and Flight Operations Solutions - Part 1</b> Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. <ol style="list-style-type: none"> <li>1. Air Support</li> <li>2. Aviobook</li> <li>3. (API) Accommodations Plus International</li> <li>4. ACFTPERFO</li> <li>5. Avionics Support Group</li> <li>6. CAE</li> <li>7. Cathay Technologies</li> <li>8. Collins</li> <li>9. Flygpresdanda</li> <li>10. Lufthansa Systems</li> <li>11. PIVOT</li> <li>12. SkyPath</li> <li>13. Synapse</li> <li>14. Smart4Aviation</li> </ol>	11:15-11:45	<b>CASE STUDY: Smartwings - Driving Operational Efficiency and Responsiveness with a Fleet-Wide Electronic Tech Log Implementation</b> In 2024, Smartwings became the first airline in the Czech Republic to achieve full regulatory approval for replacing traditional paper-based technical logbooks with a digital solution. The deployment of an Electronic Tech Log across the airline's fleet marks a significant step toward streamlining maintenance workflows, improving data accuracy, and enhancing operational decision-making. By digitizing the technical logbook process, Smartwings has been able to provide its Maintenance Control Centre with real-time aircraft status updates, enabling faster and more informed responses to operational events. Automated data processing now handles a substantial portion of inputs that previously required manual entry, reducing administrative workload and the potential for errors. The rapid availability of accurate information has also introduced a new perspective on how the airline organizes and coordinates its operational resources. Smartwings has already observed smoother maintenance operations and a more agile maintenance control function. This case study will explore the journey from paper to a fully digital ETL environment, the integration with existing operational systems, the change management approach for crew and engineering teams, and the lessons learned during the initial rollout. Smartwings' implementation demonstrates how moving to an electronic tech log can reshape the pace and efficiency of line maintenance while laying the foundation for deeper digital transformation in the future. <b>Pavel Hovorka, Technical Support - Avionics and ETL Administrator, Smartwings</b>

# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
11:15-12:45	<p><b>Vendor Showcase: EFB and Flight Operations Solutions - Part 1</b></p> <p>Continues...</p>	11:45-12:45	<p><b>CASE STUDY: Etihad Airways - Utilizing the latest digital and cloud technology to integrate paperless M&amp;E/MRO Management, Records, Asset Management, and Analytics into a Unified Digital Framework</b></p> <p>Etihad Airways has established AMOS from Swiss-AS as the backbone of its engineering and maintenance operations, extending its capabilities with AMOSmobile to drive a paperless journey and enable more flexible, digital-first processes across the hangar and line environment.</p> <p>In parallel, Etihad adopted flydocs to digitize and manage aircraft records while also deploying its Lifecycle Asset Management (LAM) platform. This has improved audit readiness, simplified lease return processes, and provided clearer visibility into asset value. With outsourced support for technical records, data accuracy has been strengthened while freeing engineering staff to focus on higher-value tasks.</p> <p>Most recently, Etihad has leveraged AVIATAR to turn operational data into actionable insights with advanced analytical capabilities. This case study session will explore how Etihad has brought together AMOS, flydocs, and AVIATAR into a cohesive digital ecosystem. Attendees will learn how these tools, used in combination, have reduced administrative workload, improved compliance and audit readiness, sharpened planning accuracy, and fostered stronger collaboration across engineering, planning, and commercial teams.</p> <p><b>Mas Ayu Dollah, Manager ACC, Etihad and</b>  <b>Sujju Prasad, Manager Strategic Partnerships, Etihad</b></p>
12:45-14:00	<b>LUNCH BREAK AND SOFTWARE DEMOS</b>		

# AGENDA

✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK	
14:00-14:30	<b>CASE STUDY: Bangkok Airways - Harnessing Artificial Intelligence to Build the Next Generation of Safer Airline Operations</b> Bangkok Airways is pioneering the use of artificial intelligence to strengthen its safety culture and operational resilience. This case study explores how the airline applies AI for predictive risk detection, smarter maintenance planning, and real-time decision support to minimize disruptions. The session will highlight lessons on integrating AI into safety management systems, balancing innovation with regulatory compliance, and preparing teams for a future where safety and technology work hand in hand. The session will also highlight challenges faced—such as change management, data integration, and workforce adoption—and how the airline is overcoming these to prepare for a future defined by AI-driven aviation. Whether your airline is beginning its digital transformation journey or exploring the role of AI in safety and operational excellence, this session will provide valuable lessons on how to embrace technology to thrive in the new era of aviation. <b>Ping na Thalang, Advisor - Safety &amp; Development, Bangkok Airways</b>	14:00-15:30	<b>Vendor Showcase: MRO / M&amp;E IT Vendor Showcase - Part 2</b> Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&E mobile apps and solutions, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 14. Flatirons 15. OMEGA 16. Airbus 17. FLYHT 18. GAMIT 19. OASES 20. Ramco Systems 21. Veryon 22. EXSYN 23. Seabury Solutions
14:30-15:00	<b>CASE STUDY: Cathay Pacific Airways - Optimizing Flight Operations with Cathay Pacific's In-House Digital Flight Folder: Harnessing Advanced Data and AI Capabilities</b> In this case study, Cathay Pacific unveils its in-house built Electronic Flight Folder (EFF) which has transformed the airline's operations. You will first delve into the motivation behind creating an in-house EFF, and then the journey to bring the solution to active service. You will see how the solution leverages historical data to empower crew for better decision-making, as well as functionalities like FMC programming and loading, which have simplified the workflow for the crew and improved accuracy. The solution is combined with the airline's flagship features such as Digital Refueling, Digital EDG, and Ops chat, and has led to significant cost savings and greater operational clarity. Finally, Cathay will outline the next steps to continue harnessing advanced data and AI capabilities to elevate the solution. <b>Hayley Hunter, Line Operations Manager, Cathay Pacific</b>		

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	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
15:00-15:30	<p><b>CASE STUDY: IndiGo - Driving Fuel Efficiency Through Data Analysis and Pilot Engagement</b></p> <p>When IndiGo embarked on its fuel efficiency transformation, the airline faced the challenge of merging diverse data streams—from ACARS, flight planning and FDR, to load and AOC data—into a unified analytics platform. Working with OpenAirlines since 2021, the team devoted six months to rigorous data validation, ensuring accuracy across all inputs.</p> <p>As you will see, this case study will cover how IndiGo switched from legacy Excel tracking to a Big Data-driven system powered by machine learning and AI. A key element was joining the SkyBreathe Community, which enabled IndiGo to exchange best practices with other airlines, benchmark operational KPIs, and identify new areas for improvement. With real-time data available within three days of a flight, the airline could quickly spot inefficiencies and address problem areas with precision.</p> <p>Pilot engagement was further strengthened through the rollout of the SkyBreathe Pilot App, giving crews direct access to their own performance data and encouraging active participation in fuel-saving initiatives.</p> <p>The results were realized in measurable outcomes: smoother data integration, enhanced decision-making through analytics, empowered pilots, and clear momentum toward cost savings and sustainability—all driven by a collaborative, digital approach.</p> <p><b>Ravi Bajaj, Director - Performance Engineering, IndiGo</b></p>	14:00-15:30	<p><b>Vendor Showcase: MRO / M&amp;E IT Vendor Showcase - Part 2</b></p> <p>Continues...</p>
15:30-16:15	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS</b>		



# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
16:15-17:45	<p><b>Vendor Showcase: EFB and Flight Operations Solutions - Part 2</b></p> <p>Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook.</p> <ul style="list-style-type: none"> <li>15. ApiJET</li> <li>16. Flightkeys</li> <li>17. IBS Software</li> <li>18. Leon Software</li> <li>19. The Weather Company</li> <li>20. aFuel</li> <li>21. Bytron</li> <li>22. Garmin</li> <li>23. International Flight Support</li> <li>24. Logipad</li> <li>25. Nabla Mobility</li> <li>26. NAVBLUE</li> <li>27. OffBlock</li> <li>28. PACE</li> </ul>	16:15-16:45	<p><b>CASE STUDY: Indamer Technics - Rapid Digital Transformation across Line and Base Maintenance in 45 days implementing a NextGen cloud-based M&amp;E solution with mobile and offline capabilities</b></p> <p>When one of India's oldest MROs set out to modernize its operations, speed, adaptability and future scalability were key factors in choosing a partner. In this session, Indamer Technics shares how it accelerated its digital transformation journey by deploying Ramco Aviation's M&amp;E and MRO suite across its key bases. With operations ranging from Base Maintenance to regional line support, Indamer needed a unified platform that could scale quickly while enabling real time visibility and control.</p> <p>This session will explore how Indamer leveraged Ramco's cloud based solution with mobile and offline capabilities to streamline processes, enhance compliance and reduce manual dependencies. The key focus of this session will highlight how Indamer achieved rapid go-live, empowered technicians with mobile tools, and built a digital foundation for future innovation including predictive analytics and automation.</p> <p>Achieving go-live and user adoption within just 45 days, Indamer has already realized significant benefits—enhanced inventory accuracy and visibility, improved tracking of open orders and project milestones, faster and more accurate billing, and streamlined material planning and consumption.</p> <p>This case study offers valuable insights into how a legacy MRO operation can modernize at speed without disrupting day to day operations.</p> <p><b>Ashwani Acharya, Chief Operating Officer, Indamer Technics</b></p>

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	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
16:15-17:45	<b>Vendor Showcase: EFB and Flight Operations Solutions - Part 2</b>  Continues...	16:45-17:15	<b>CASE STUDY: A Leading Asia-Pacific Carrier - Integrating Flight Performance Data into the Maintenance Ecosystem to Power Smarter Decisions, Lower Costs, and Improve Aircraft Availability</b> When a leading Asia-Pacific carrier set out to strengthen its maintenance and operational resilience, the objective was clear: harness real-time flight performance data to make smarter decisions, reduce costs, and maximize aircraft availability. Traditional maintenance triggers and manual data reviews were no longer sufficient for a network that demanded agility and efficiency. In this case study, you will see how the airline integrated predictive flight performance data into its maintenance ecosystem, enabling engineers and operations teams to anticipate disruptions, optimize scheduling, and address potential technical issues before they escalated. Drawing on industry advances in predictive arrival and delay insights – such as those pioneered by FlightAware and adopted by leading global carriers – the carrier created a data-driven bridge between flight operations and engineering. The session will highlight how predictive insights informed line and base maintenance planning, improved spare parts allocation, and enhanced aircraft turnaround reliability. By embedding flight data analytics into maintenance workflows, the airline not only reduced operational costs but also improved on-time performance and overall fleet availability. <b>TBC</b>
		17:15-17:45	<b>CASE STUDY: TransNusa - Digitizing AOG Parts Sourcing to Accelerate Uptime and Reduce Cost</b> When TransNusa sought to minimize AOG (Aircraft on Ground) delays and enhance operational reliability, the airline faced a familiar hurdle: a fragmented, manual parts sourcing process that was slow, opaque, and expensive. This case study will look at how TransNusa addressed the challenges of parts procurement and AOG recovery. Traditionally, sourcing was fragmented and time-consuming, often leading to extended delays and higher costs. By moving to a centralized digital marketplace, AEROTRADE, developed by Asia Digital Engineering (ADE), TransNusa gained wider supplier visibility, quicker access to available inventory, and clearer pricing structures. These improvements helped shorten AOG downtime, improve cost control, and strengthen overall operational resilience—critical advantages for maintaining reliability in a competitive regional market. <b>Fidial Sini, Senior Manager, Procurement &amp; Logistics, TransNusa</b>
17:45-19:30	<b>NETWORKING RECEPTION AND SOFTWARE DEMOS</b> 		



# AGENDA

THURSDAY 16TH OCTOBER 2025

08:00-08:55	REGISTRATION, BREAKFAST, SOFTWARE DEMOS		
08:55-09:00	Chairman's opening remarks		
	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
09:00-09:25	<b>Vendor Showcase: EFB and Flight Operations Solutions - Part 3</b> Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 29. StorkJet 30. FLYHT 31. Blue One 32. Skyconseil	09:00-09:30	<b>CASE STUDY: Reviewing AI in Maintenance: Bridging Records, Planning, and MRO Intelligence</b> For many airlines and MROs, maintenance processes remain weighed down by fragmented data, manual reviews, and reactive scheduling. Records compliance, work package planning, and inventory management often consume disproportionate resources, while the risk of human error can lead to costly delays or regulatory findings. At the same time, financial pressures and tighter operational windows demand greater accuracy, speed, and foresight than traditional methods can deliver. This presentation will cover how AI is being deployed to address these challenges across the maintenance value chain. Drawing on ICF's global expertise, the session will examine applications such as automated records review to reduce errors and processing time, predictive maintenance planning to optimize fleet availability, and workflow intelligence to enhance MRO productivity. By connecting data from multiple sources and applying machine learning, organizations can gain sharper visibility into component lifecycles, cost drivers, and operational risk—ultimately making maintenance both more reliable and more efficient. You will get a clear view of where AI delivers real value today, beyond the hype. The session will highlight proven use cases, lessons learned from implementation, the practical steps required to integrate AI into existing M&E / MRO systems, actionable insights into how intelligent tools can support cost optimization, regulatory compliance, and sustainable performance in the evolving maintenance landscape. <b>Allan Bachan, Vice President, ICF</b>

# AGENDA

	✈️ FLIGHT OPERATIONS IT TRACK		🔧 MRO / M&E IT TRACK
09:25-09:50	<p><b>Vendor Showcase: Digital Flight Operations Manuals and Content Solutions</b></p> <p>Your chance to quickly find out about the industry leading solutions designed to assist airlines with digitizing manuals and content for delivery to the flight deck and other key frontline staff. Including end-to-end systems to create, edit, and revise manuals and content; EFB / flight deck Apps; smart and dynamic content, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook.</p> <ol style="list-style-type: none"> <li>1. Web Manuals</li> <li>2. Comply365</li> <li>3. Yonder</li> <li>4. Orlando</li> </ol>	09:30-10:00	<p><b>CASE STUDY: SolitAir - Establishing a digital-first maintenance and engineering operation for a startup cargo airline</b></p> <p>As a newly launched express cargo airline operating narrowbody freighters, SolitAir needed to establish a modern, compliant and scalable Maintenance &amp; Engineering framework from Day One. The goal was to adopt a fully digital, paperless M&amp;E platform to ensure operational agility, cost control and regulatory readiness across current and future fleet types. In 2024, SolitAir selected OASES as its first-ever M&amp;E software provider. The cloud-hosted OASES platform enables the airline to streamline airworthiness and compliance, manage inventory and technical records, and run maintenance planning and line maintenance operations - all in a digital first environment.</p> <p>This session will explore how SolitAir designed and implemented its end-to-end M&amp;E system architecture before its first aircraft entered service. You will learn about the airline's requirements for digital scalability, the rationale behind selecting OASES, the structure of the implementation phases, and how it built lean maintenance workflows optimised for a time sensitive cargo operation. SolitAir's proactive approach to digital M&amp;E design sets a template for other growing carriers that need to combine compliance with operational efficiency from inception. As you will see, alongside the technology, SolitAir benefitted from structured support during implementation, including training and project management that ensured a smooth transition into live operations.</p> <p><b>Sandeep Kumar, Director E&amp;M, SolitAir</b></p>

# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
09:50-10:30	<b>Vendor Showcase: Fuel Efficiency and Sustainable Aviation Solutions</b> Your chance to quickly find out about the industry leading solutions designed to assist airlines with achieving their sustainability goals: including end-to-end Fuel Efficiency / Management Solutions, Real-Time Pilot Apps such as Flight Profile, In-Flight Predictive Analytics and Pilot Advice Apps, more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. <ol style="list-style-type: none"> <li>1. OpenAirlines</li> <li>2. GE Software as a Service</li> <li>3. StorkJet</li> <li>4. FLYHT</li> <li>5. Safran</li> <li>6. Signol</li> <li>7. Meteomatics AG</li> </ol>	10:00-10:30	<b>CASE STUDY: A Leading Asia-Pacific Carrier - Sustained Benefits from Long-Term Electronic Logbook Adoption</b> A prominent Asia-Pacific regional carrier transitioned from paper-based technical logs to a mobile electronic logbook (ELB) solution deployed on standard tablet devices. This move replaced manual log entries with real-time digital recordings, eliminating transcription errors and enabling maintenance teams to receive defect reports even before aircraft arrival—helping them prioritize and respond more efficiently. The operator also benefited from automatic defect coding and richer data capture, such as image attachments, improving compliance and data consistency. The shift has notably improved fleet performance: using this technology on an advanced aircraft like the Airbus A350 saw a 44% reduction in delays during periods of reduced flying schedules. The solution supports full integration of technical, cabin, and journey logs into a paperless backend system that is fully auditable and compliant with industry data exchange standards, allowing better planning and trend analysis across the fleet. In this session, attendees will learn how electronic logbook adoption can accelerate maintenance workflows, reduce disruptions, and enhance the quality of operational data. The presentation will cover the practical steps taken—from pilot installation to roll-out across multiple platforms—and share real outcomes in asset uptime, data accuracy, and engineering productivity <b>TBC</b>
10:30-11:15	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS</b>		


# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
11:15-11:45	<p><b>New Technology Keynote: Revolutionary New Turbofan Efficiency Technology showing a double-digit reduction in Fuel Burn and Emissions + 2025 Test Results Revealed</b></p> <p>In this presentation Singapore-based aerodynamics R&amp;D company deltaBurn briefs us on the latest developments of its innovative modifications that are applied to current-technology aircraft propulsion systems. The unique modifications are based on recent, proprietary developments in fluid dynamics, enhancing aerodynamic performance of any propulsion disk. Existing fan blade designs are highly advanced but are subject to known performance constraints. The IP of deltaBurn deals with some of these constraints and shows ways to mitigate generally accepted limits, with significant changes to thrust output of the propulsion disk for any given torque, and the host of benefits that come with it. The presentation will outline both background and current status of this ground-breaking technology, and will showcase and discuss some of the 2025 test results.</p> <p><i>[This presentation will challenge traditional assumptions; the technology is not conceptual, it is very real. The demonstration jet has been flown to FL450 &amp; Mach 0.80, way beyond the normal flight envelope of the aircraft]</i></p> <p><b>Sander de Moor, Investor, Board Member, General Management, deltaBurn</b></p>	11:15-12:00	<p><b>Vendor Showcase: Electronic Technical Logbook (ETL/ELB)</b></p> <p>Your chance to quickly find out about the industry-leading Electronic Logbook (ETL / ELB) Solutions, and accompanying Apps. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook.</p> <ol style="list-style-type: none"> <li>1. Aviobook</li> <li>2. TRAX</li> <li>3. Ultramain</li> <li>4. Lufthansa Technik</li> <li>5. Swiss AviationSoftware</li> <li>6. Conduce</li> <li>7. REDiFly</li> </ol>
11:45-12:15	<p><b>CASE STUDY: Fly BeOnd - Digitizing and Scaling Flight Operations from Startup to Multi-Station Airline in Two Years, Zain Eejaz</b></p> <p>When Fly BeOnd, the premium Maldivian carrier headquartered in Dubai, set out to launch and scale its operations, the challenge was to move from startup mode to a consolidated airline framework in under two years. With new routes and aircraft coming online rapidly, Fly BeOnd needed an agile OCC backbone that could streamline dispatcher workflows, ensure accurate flight planning, and deliver consistent crew engagement across its expanding network.</p> <p>In this case study, you will see how Fly BeOnd deployed Air Support's PPS Flight Planning System, CrewBriefing, and OpsControl to consolidate planning, briefing, and live flight watch into a single integrated workflow. The transformation reduced manual effort, enabled faster planning cycles, and gave crews real-time access to unified briefing packages — strengthening both compliance and resilience during day-of-ops and irregular operations.</p> <p>This session will highlight how Fly BeOnd accelerated growth while maintaining operational control, delivering efficiency, consistency, and agility as it transitioned from a startup to a fully fledged airline in record time.</p> <p><b>Zain Eejaz, Manager - Ops Technical, Fly BeOnd</b></p>		

# AGENDA

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
12:15-12:45	<p><b>CASE STUDY: Nauru Airlines - Transforming Operations with an Integrated Flight Scheduling and Compliance Solution</b></p> <p>Nauru Airlines faced growing challenges managing flight schedules, crew compliance, and operational coordination using Excel spreadsheets and an inflexible legacy platform. The need for a more agile approach became critical as operational demands increased across its passenger, cargo, and charter network.</p> <p>By introducing an integrated operations management platform from Leon Software, the airline was able to bring flight scheduling, crew certification tracking, maintenance oversight, and sales coordination into a single system. This reduced duplication of effort, improved compliance monitoring, and gave all departments a shared, real-time view of operations. The introduction of mobile access further improved day-to-day efficiency—allowing crew to receive schedule changes instantly, request leave digitally, and access essential operational documents anywhere. Finance teams gained clearer oversight through custom reporting, supporting faster, better-informed decisions.</p> <p>This presentation will explore how consolidating multiple processes into one adaptable system improved efficiency, reduced administrative burden, and enhanced collaboration—helping Nauru Airlines operate more effectively across the unique geographical and regulatory environment of the Pacific.</p> <p><b>Peter Holmes, Flight Operations Engineering Manager, Nauru Airlines</b></p>		
12:45-14:00	<b>LUNCH BREAK AND SOFTWARE DEMOS</b>		
	✈ Flight Operations IT and ⚙ MRO / M&E IT Tracks		
14:00-14:30	<p><b>CASE STUDY: Harnessing AI-Powered Turbulence Detection to Enhance Passenger and Crew Safety</b></p> <p>In this case study, a leading Middle East airline outlines its adoption of a real-time turbulence detection and forecasting platform to elevate flight safety and passenger comfort across its long-haul and regional operations. Turbulence remains one of the most persistent operational hazards, often leading to injuries, unscheduled inspections, and disruptions. By leveraging AI-driven, crowdsourced turbulence data, the airline has integrated predictive turbulence maps directly into cockpit systems, dispatch operations, and flight planning workflows.</p> <p>The case study will highlight how this innovation is improving crew preparedness, passenger well-being, and operational efficiency. Attendees will learn how the airline reduced turbulence-related incidents, optimized routing decisions to lower costs, and enhanced its reputation for safety and service excellence in one of the most competitive aviation markets.</p> <p><b>TBC</b></p>		

# AGENDA

	✈ Flight Operations IT and ⚙ MRO / M&E IT Tracks
14:30-15:00	<p><b>CASE STUDY: A Leading Airframe MRO - Unlocking Paperless Operations with Mobile-Enabled MRO Platforms</b></p> <p>In 2017, a leading independent airframe MRO embarked on a major modernization program to expand capacity and strengthen its global position. By 2019, the organization had replaced multiple legacy point solutions with a unified end-to-end digital MRO management platform designed to optimize planning, execution, logistics, procurement, and inventory control. The move brought greater transparency, accountability, and safety across operations while setting the stage for a fully paperless environment.</p> <p>This case study will highlight the MRO's digital journey, showing how adopting an integrated platform has streamlined hangar processes, improved workforce productivity, and enhanced operational control. The transition has also enabled the company to harness data more effectively for both tactical decision-making and long-term strategy. Attendees will hear a first-hand account of the challenges, innovations, and lessons learned along the way. The session will provide insights into how leading MROs can leverage digital tools to elevate efficiency, strengthen compliance, and align maintenance execution with future growth.</p> <p><b>TBC</b></p>
15:00-15:30	<b>REFRESHMENT BREAK AND SOFTWARE DEMOS (REGENCY BALLROOM)</b>
15:30-15:40	<div></div> <p><b>Closing Remarks and US \$300.00 Amazon Voucher Prize Draw</b></p> <p>Business cards will be collected at the beginning of this session. The prize draw will be made at the end of the second presentation.</p> <p>You have to be in the room to win a US \$ 300.00 Amazon voucher - Good luck!</p>
15:40	<b>END OF CONFERENCE</b>