AIRLINE AND AIRCRAFT OPERATORS
DELEGATE INFORMATION

AIRLINE & AEROSPACE MRO & FLIGHT OPERATIONS IT CONFERENCE — APAC
15th & 16th October 2025, Amari Watergate Hotel, Bangkok, Thailand

AIRCRAFT COMMERCE

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WELCOME

A warm welcome back to the Airline & Aerospace MRO & Flight Operations IT Conference – APAC 2025. As well as addressing continuing industry challenges, there will also be a sharp focus on technologies to ensure that aviation can face the future with confidence.

This year, aircraft operations are challenged with growing instability, conflict and global tensions. Over and above that, the drive to net zero continues to gather momentum. The need to manage costs and ever-evolving regulation are unchanged plus the rise of new technologies such as AI is opening the way to new opportunities and efficiencies. So many interconnected challenges would be impossible to address without digital solutions. Digital transformation of processes is essential today.

IT is at the heart of modern airline and aviation processes and holds the key for sustainability and future growth. The benefits of digitization are clear; agility, flexibility and capability to address whatever the future holds: unlocking those benefits is the challenge. No airline would consider operating without IT today but matching the right IT solution to your particular business model and process needs is the key to success.

In the sold-out Exhibition Hall at this 2-day conference, airlines, operators and MROs will enjoy unrivalled access to a range of leading vendors to discuss their own challenges and priorities and see demos of the latest digital solutions. In addition, there will be the usual opportunity to listen to a full conference agenda of case studies from airlines, operators and MROs, sharing their own digital journeys implementing new and modern IT solutions, including what they have gained and what they have learned.

We look forward to seeing you in Bangkok in October.

Ed Haskey | Events Director | Aircraft Commerce and Aircraft IT

CONFERENCE HIGHLIGHTS

This conference provides you with a number of fantastic opportunities:

- **Conference Agenda:** A Two-Day Agenda of case studies, keynote presentations, interactive workshops, and vendor showcase sessions; covering the latest trends and developments in this rapidly developing sector of the industry.

- **Exhibition Area:** 60+ leading Aircraft M&E / MRO and Flight OPS IT Vendors are showcasing their latest digital solutions. Demo all the leading solutions in just 2 days. See overpage for a full list of vendors exhibiting their solutions.

- **Join 600+ attendees:** Network with your peers at airlines, Operators, MROs, OEMs, IT Vendors, Regulators and Consultants from across the APAC region and beyond – share experiences and ideas.

- **Pre-conference Workshop:** An Analysis of Airline / MRO Artificial Intelligence Use Cases and How to Implement and Use an AI Custom Toolkit. See page 6 for full information and to register your seat in the workshop to register your seat in the workshop (14th October – 14:00 – 17:30).

EXHIBITORS

DOUBLE PLATINUM EXHIBITORS

AIR SUPPORT®

AVIOBOOK
a Thales Group Company

IFS

OpenAirlines

Trax
emro emobility

ULTRAMAIN®

webmanuals

PLATINUM EXHIBITORS

ACFT PERFO

API

aerostrat

AIRNXT

ADE
ASIA DIGITAL ENGINEERING

ASG
AVIONICS SUPPORT GROUP, INC.

Flightscape
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CATHAY TECHNOLOGIES

Collins Aerospace

COMPLY365

flydocs

Flygprestanda
Performance Engineering

GE Aerospace

Lufthansa Systems

Lufthansa Technik

M³SOLUTIONS

PIVOT
Better Connection. Better Protection.

SKY PATH

SWISS
AviationSoftware

GOLD PLUS EXHIBITORS

APiJET

Conduce
Mobile Aviation Solutions

FLATIRONS

FLIGHTKEYS

ibssoftware

Leon
SOFTWARE

OMEGA
advanced planning and scheduling

STORKJET®

The
Weather
Company

GOLD EXHIBITORS

AERODATA
A Garmin Company

AIRBUS

Airport Briefing
enhancing safety

bytron
aviation systems

FLYHT
INSIGHT • ACTION • CONTROL

GAMIT
AN AMAC AEROSPACE COMPANY

Information Design

INTERNATIONAL FLIGHT SUPPORT

Logipad
aero

NABLA
Mobility

NAVBLUE
AN AIRBUS COMPANY

oases

Off Block

TXT PACE

ramco
aviation
software

SAFRAN

signol

SMART4AVIATION

VERYON

YONDER

SILVER EXHIBITORS

BlueOne

EXSYN
AVIATION SOLUTIONS

meteomatics

ORLANDO

REDiFly

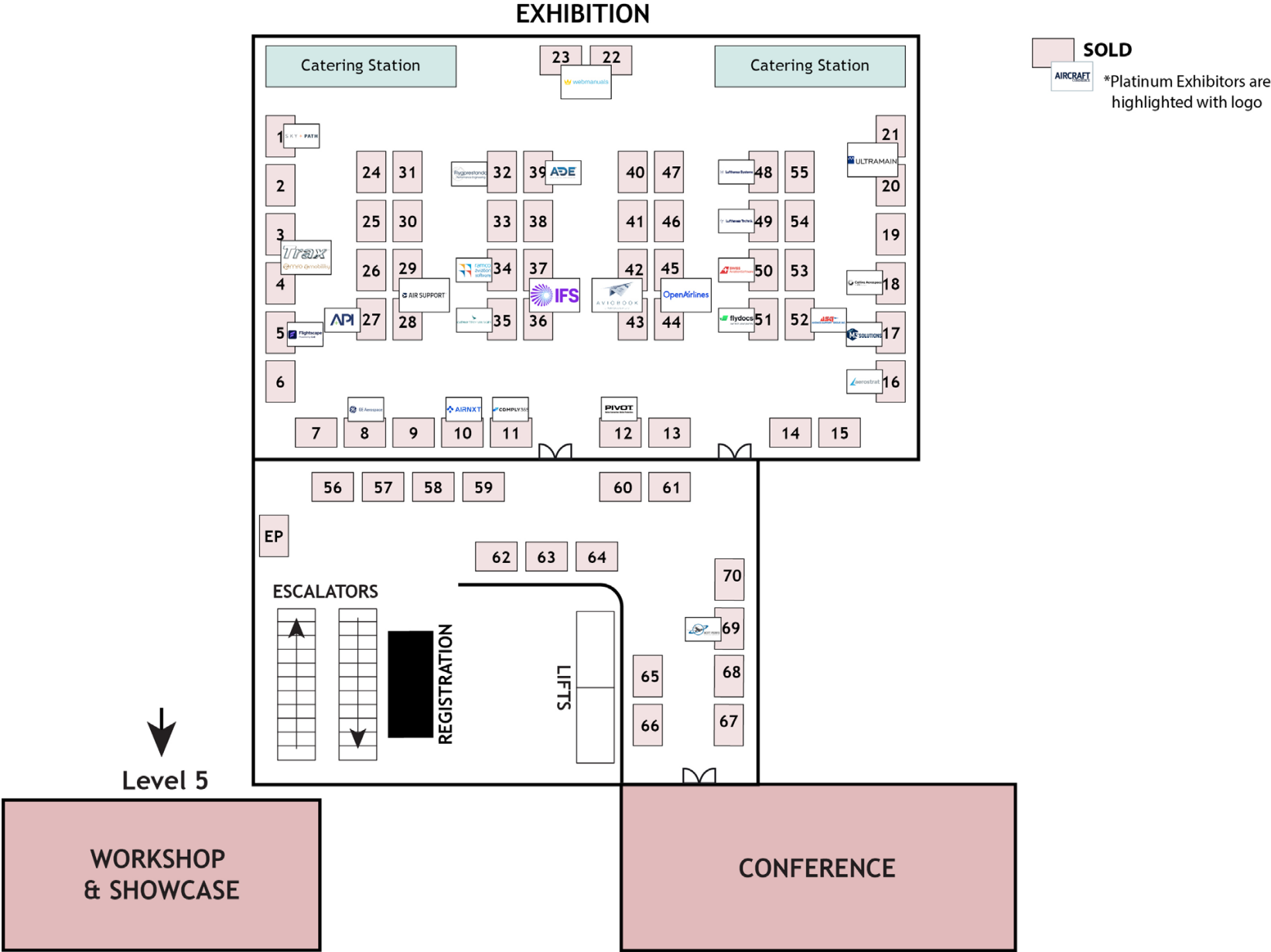SEABURY
Solutions

skyconseil

Conference App
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Badges
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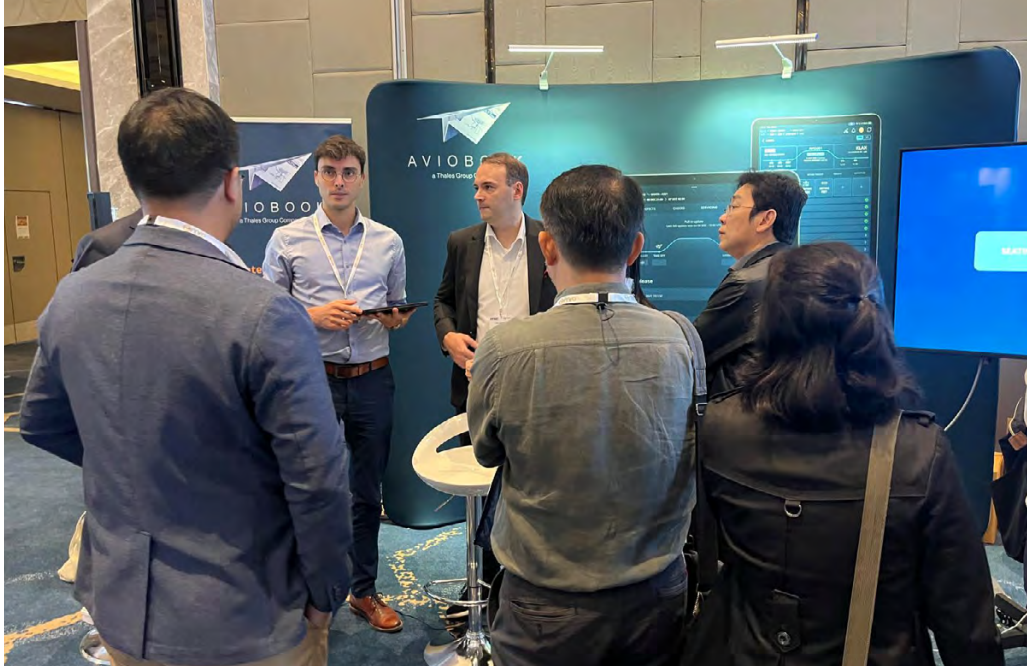Pens and Pads
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CONFERENCE FLOORPLAN

EXHIBITION

Catering Station

Catering Station

SOLD

*Platinum Exhibitors are highlighted with logo

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1 SKY PATH

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4 AIR SUPPORT | 35 36 AVICHOOX OpenAirlines | 43 44 | flydocs 51 52 ASG | 18

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Level 5

WORKSHOP & SHOWCASE

CONFERENCE

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SOFTWARE DEMONSTRATIONS

Systems available to demo in the Exhibit Hall include:

- **Sustainability:** Fuel Efficiency Solutions, Real-Time Flight Deck Apps
- **Digital Manuals and Content:** MRO & Flight Ops Doc Management, Apps for Engineers and Pilots
- **EFB:** Latest Full Systems, Pilot Apps, Real-Time Flight Deck Data, Aircraft Performance
- **ETL / ELB:** Pilot, Crew and M&E solutions and Apps from all Leading Suppliers
- **Flight Ops:** Digital OCC Apps, Flight Planning, Connectivity, Real-Time Weather
- **M&E / MRO:** End-to-End M&E / MRO Management Solutions, Digital Records
- **Mobile M&E Apps:** Real-time Mechanic Apps, Tool Tracking,
- **Data Analytics:** Predictive Analytics, Digital Twins, Reliability Reporting
- **Digital Innovations:** Mobile Device Management, Mobile Device Management, Data Exchange Platforms, AI Powered Solutions and Apps

A key benefit to this event is that it allows airlines, aircraft operators, MROs and OEMs with an excellent chance to review and demo all the major software and hardware solutions in one place, in 2 days. Extended refreshment breaks provides time to browse the exhibition area, and:

- Demo the different MRO/M&E and Flight Operations solutions from the world's leading vendors and discover how they could benefit your company.
- Try out the latest system upgrades and add-ons to compliment your existing systems.
- Discuss with the exhibitors how best to overcome any problems you may the having with your current systems.

- Sample and demo software, systems, and the latest technology from major industry vendors in the sold out exhibit hall.
- Focused presentations, case studies and workshops to address key issues relating to hardware and IT solutions
- Helps airlines, OEMs, and aerospace professionals select or upgrade IT system, or explore the latest technology advances
- Discuss the latest development & trends in civil aviation IT and systems
- **Click HERE for the latest event information**

WORKSHOP OVERVIEW:
AN ANALYSIS OF AIRLINE / MRO ARTIFICIAL INTELLIGENCE USE CASES AND HOW TO IMPLEMENT AND USE AN AI CUSTOM TOOLKIT WORKSHOP

Tuesday, 14th October 2025

14:00-17:30

During this Workshop session you'll learn how Artificial Intelligence and a custom toolkit can be used to

- Optimize your operations, compliance, continuous improvement, and digitalization programs
- Real-time AI assistant to respond to (your own data) chat-based Technical Operations processes, procedures, system user manuals, and regulations 'how-to'
- Turn video recordings into digital process maps & procedures : Useful for system demonstrations and training immediately becoming your Technical Procedures content
- Visualize and optimize the inner workings of your operations processes which are enabled using your IT systems, using a process mining approach
- Automatically generate electronic forms and automated workflows regardless of which MRO IT system you use
- Parse and tag aviation regulations (FARs, ANs, etc.) to your written procedures
- Produce operator specific risk registries and scorecards to industry best practices
- Conduct compliance impact analysis and gain recommendations for improvement across your processes and systems ecosystem
- Augment Reality with real-time relevant procedures, images, and forms with MS HoloLens and like technology
- Generate industry best practice procedures (within minutes) for any technical operations process – with user selected source limitations and databases
- Covert non-structure text-based SOP files into structured end-to-end process flows and back into standard SOPs

Also you will see specific (actual) use cases for:

- Managing aircraft lease commitments
- Integrated IT Assets Management System
- (Systems) User Training Management

Workshop Hosted by: Allan Bachan, VP, ICF and supported by Interfacing Technologies.

AGENDA

Icons explained: ✈ Flight Operations IT track ⚙ MRO / M&E IT track amazon giftcard $300 Prize Draw Session – win US $ 300.00 Amazon voucher

TUESDAY 14TH OCTOBER 2025

14:00-17:30	THE PRE EVENT WORKSHOP - live Airline / MRO AI use cases and how to implement and use a custom toolkit

WEDNESDAY 15TH OCTOBER 2025

08:00-08:55	REGISTRATION, BREAKFAST, SOFTWARE DEMOS		
08:55-09:00	Chairman's opening remarks		
	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
09:00-09:30	**CASE STUDY: Thai Aviation Services - Digitizing company-wide manuals and documentation to support fast moving helicopter operations** When Thai Aviation Services (TAS) set out to modernize its documentation processes, the goal was to build an agile, compliant, and resilient framework to support high-tempo offshore helicopter operations. With crews often deployed in remote environments, TAS needed a solution that could streamline authoring and distribution of manuals, ensure real-time accuracy, and provide reliable offline access. In this case study, you will see how TAS digitized company-wide manuals to enhance compliance oversight, reduce manual workload, and improve audit readiness with automated version control through Web Manuals. Pilots and engineers now benefit from mobile access to up-to-date operational content, enabling faster decision-making and greater confidence in day-to-day operations. This session will highlight how TAS strengthened safety oversight, accelerated manual updates, and built a digital foundation that positions the operator to respond swiftly to regulatory and operational demands in a complex rotorcraft environment. *Kunkanok Mongkoldit, Senior Quality Assurance and Document Control Officer, Thai Aviation Services and* *Janjira Sawangyen Carter, Flight Crew Training Administrator, Thai Aviation Services*	09:00-10:30	**Vendor Showcase: MRO / M&E IT Vendor Showcase - Part 1** Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&E mobile apps and solutions, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 1. IFS 2. Ultramain 3. TRAX 4. Aerostrat 5. flydocs 6. Lufthansa Technik 7. Swiss Aviation Software 8. GE Software as a Service 9. Comply365 10. AirNXT 11. Asia Digital Engineering (ADE) 12. Open Airlines 13. M3 Solutions

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09:30-10:00	**CASE STUDY: Malaysia Airlines – Automating Dispatcher Workflows for Touchless Flight Operations with Lido Flight 4D IFS** When Malaysia Airlines set out to modernize its flight operations, one clear objective stood out: reduce manual workload for dispatchers while improving accuracy, consistency, and efficiency across its network. The airline turned to Lufthansa Systems' Lido Flight 4D with the Integrated Flight Services (IFS) module to achieve this transformation. This case study outlines how Malaysia Airlines implemented the Lido Flight 4D IFS module to automate dispatcher workflows that had traditionally been labour-intensive and prone to duplication. By integrating operational data streams directly into the flight planning process, IFS eliminated redundant tasks, minimized the need for manual interventions, and ensured that dispatchers could focus on decision-making rather than data entry. Attendees will learn how the system delivers "touchless" flight operations by automatically managing routine tasks such as flight plan generation, route validation, and operational updates. The session will also highlight how Malaysia Airlines benefitted from improved data accuracy, faster turnaround in operational decision-making, and increased resilience in handling daily disruptions. With automation embedded at the core of its dispatch operation, Malaysia Airlines not only improved efficiency but also created a foundation for scaling its operations sustainably. Whether you're looking at dispatcher productivity, data integrity, or long-term operational resilience, Malaysia Airlines' journey with Lido Flight 4D IFS provides a strong example of how automation can unlock next-level efficiency in airline operations. **Marvin Samuel Raj, Senior Executive, Flight Dispatch, Malaysia Airlines**	09:00-10:30	**Vendor Showcase: MRO / M&E IT Vendor Showcase - Part 1** Continues...
10:00-10:30	**CASE STUDY: Cathay Pacific Airways – Streamlining Crew Accommodation with Digital Tool for Strategic Sourcing, Integrated Planning, IROPS Handling, and Real-Time Crew Engagement** In this case study, Cathay Pacific details its end-to-end transformation of the crew accommodation process through a suite of integrated digital solutions from Accommodations Plus International (API). Faced with complex logistics, high costs, and manual processes across a global network, Cathay Pacific deployed a fully automated, data-driven system to streamline hotel sourcing, booking, communication, disruption handling, invoicing, and analytics. Solutions including myCrewCare, ACES, JetRFP, eInvoicing, D•PAX, Insight+, and HotelExpress worked together to automate workflows, enforce policy rules, and enable real-time visibility across all stakeholders. This transformation has allowed Cathay Pacific to improve crew experience, enhance compliance and cost control, and strengthen operational resilience during irregular operations. The case study also explores how Cathay Pacific is now using data and analytics to drive continuous improvement across its global accommodation network. **Agnes Chou, Head of Flight Crew Development and Relations, Cathay Pacific and Ducky Lee, Crew Services Manager, Cathay Pacific**		

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10:30-11:15	**REFRESHMENT BREAK AND SOFTWARE DEMOS**		
11:15-12:45	**Vendor Showcase: EFB and Flight Operations Solutions – Part 1** Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 1. Air Support 2. Aviobook 3. (API) Accommodations Plus International 4. ACFTPERFO 5. Avionics Support Group 6. CAE 7. Cathay Technologies 8. Collins 9. Flygpresdanda 10. Lufthansa Systems 11. PIVOT 12. SkyPath 13. Synapse 14. Smart4Aviation	11:15-11:45	**CASE STUDY: Smartwings - Driving Operational Efficiency and Responsiveness with a Fleet-Wide Electronic Tech Log Implementation** In 2024, Smartwings became the first airline in the Czech Republic to achieve full regulatory approval for replacing traditional paper-based technical logbooks with a digital solution. The deployment of an Electronic Tech Log across the airline's fleet marks a significant step toward streamlining maintenance workflows, improving data accuracy, and enhancing operational decision-making. By digitizing the technical logbook process, Smartwings has been able to provide its Maintenance Control Centre with real-time aircraft status updates, enabling faster and more informed responses to operational events. Automated data processing now handles a substantial portion of inputs that previously required manual entry, reducing administrative workload and the potential for errors. The rapid availability of accurate information has also introduced a new perspective on how the airline organizes and coordinates its operational resources. Smartwings has already observed smoother maintenance operations and a more agile maintenance control function. This case study will explore the journey from paper to a fully digital ETL environment, the integration with existing operational systems, the change management approach for crew and engineering teams, and the lessons learned during the initial rollout. Smartwings' implementation demonstrates how moving to an electronic tech log can reshape the pace and efficiency of line maintenance while laying the foundation for deeper digital transformation in the future. *Pavel Hovorka, Technical Support – Avionics and ETL Administrator, Smartwings*

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11:15-12:45	**Vendor Showcase: EFB and Flight Operations Solutions – Part 1** Continues…	11:45-12:45	**CASE STUDY: Etihad Airways – Utilizing the latest digital and cloud technology to integrate paperless M&E/MRO Management, Records, Asset Management, and Analytics into a Unified Digital Framework** Etihad Airways has established AMOS from Swiss-AS as the backbone of its engineering and maintenance operations, extending its capabilities with AMOSmobile to drive a paperless journey and enable more flexible, digital-first processes across the hangar and line environment. In parallel, Etihad adopted flydocs to digitize and manage their aircraft records with Digital Records Management. This maximises efficiencies, improves audit readiness, with records available in a cloud-based solution anytime, anywhere, and protects asset value with proof of airworthiness on hand. Most recently, Etihad has leveraged AVIATAR to turn operational data into actionable insights with advanced analytical capabilities. This case study session will explore how Etihad has brought together AMOS, flydocs, and AVIATAR into a cohesive digital ecosystem. Attendees will learn how these tools, used in combination, have reduced administrative workload, improved compliance and audit readiness, sharpened planning accuracy, and fostered stronger collaboration across engineering, planning, and commercial teams. *Mas Ayu Dollah, Manager ACC, Etihad and* *Sujju Prasad, Manager Strategic Partnerships, Etihad*
12:45-14:00	**LUNCH BREAK AND SOFTWARE DEMOS**		

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14:00-14:30	**CASE STUDY: Bangkok Airways – Understanding Artificial Intelligence to Build the Next Generation of Safer Airline Operations** This case study explores how the airlines can apply AI for predictive risk detection, smarter maintenance planning, and real-time decision support to minimize disruptions. The session will highlight lessons on integrating AI into safety management systems, balancing innovation with regulatory compliance, and preparing teams for a future where safety and technology work hand in hand. The session will also highlight challenges faced—such as change management, data integration, and workforce adoption—and how the airline is overcoming these to prepare for a future defined by AI-driven aviation. Whether your airline is beginning its digital transformation journey or exploring the role of AI in safety and operational excellence, this session will provide valuable lessons on how to embrace technology to thrive in the new era of aviation. **Ping na Thalang, Advisor - Safety & Development, Bangkok Airways**	14:00-15:30	**Vendor Showcase: MRO / M&E IT Vendor Showcase - Part 2** Your chance to quickly find out about the industry leading Aviation Maintenance IT Solutions, such as major end-to-end aircraft maintenance management systems, digital technical records, digital technical documentation, big-data analytics, predictive maintenance, M&E mobile apps and solutions, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 14. Flatirons 15. OMEGA 16. Airbus 17. FLYHT 18. GAMIT 19. OASES 20. Ramco Systems 21. Veryon 22. EXSYN 23. Seabury Solutions 24. Orlando for Tech Pubs 25. Collins
14:30-15:00	**CASE STUDY: Cathay Pacific Airways – Optimizing Flight Operations with Cathay Pacific's In-House Digital Flight Folder: Harnessing Advanced Data and AI Capabilities** In this case study, Cathay Pacific unveils its in-house built Electronic Flight Folder (EFF) which has transformed the airline's operations. You will first delve into the motivation behind creating an in-house EFF, and then the journey to bring the solution to active service. You will see how the solution leverages historical data to empower crew for better decision-making, as well as functionalities like FMC programming and loading, which have simplified the workflow for the crew and improved accuracy. The solution is combined with the airline's flagship features such as Digital Refueling, Digital EDG, and Ops chat, and has led to significant cost savings and greater operational clarity. Finally, Cathay will outline the next steps to continue harnessing advanced data and AI capabilities to elevate the solution. **Hayley Hunter, Line Operations Manager, Cathay Pacific**		

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15:00-15:30	**CASE STUDY: IndiGo – Driving Fuel Efficiency Through Data Analysis and Pilot Engagement** When IndiGo embarked on its fuel efficiency transformation, the airline faced the challenge of merging diverse data streams—from ACARS, flight planning and FDR, to load and AOC data—into a unified analytics platform. Working with OpenAirlines since 2021, the team devoted six months to rigorous data validation, ensuring accuracy across all inputs. As you will see, this case study will cover how IndiGo switched from legacy Excel tracking to a Big Data-driven system powered by machine learning and AI. A key element was joining the SkyBreathe Community, which enabled IndiGo to exchange best practices with other airlines, benchmark operational KPIs, and identify new areas for improvement. With real-time data available within three days of a flight, the airline could quickly spot inefficiencies and address problem areas with precision. Pilot engagement was further strengthened through the rollout of the SkyBreathe Pilot App, giving crews direct access to their own performance data and encouraging active participation in fuel-saving initiatives. The results were realized in measurable outcomes: smoother data integration, enhanced decision-making through analytics, empowered pilots, and clear momentum toward cost savings and sustainability—all driven by a collaborative, digital approach. **Ravi Bajaj, Director - Performance Engineering, IndiGo**	14:00-15:30	**Vendor Showcase: MRO / M&E IT Vendor Showcase - Part 2** Continues...
15:30-16:15	**REFRESHMENT BREAK AND SOFTWARE DEMOS**		

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16:15-17:45	**Vendor Showcase: EFB and Flight Operations Solutions – Part 2** Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 15. Skyconseil 16. PACE 17. IBS Software 18. Leon Software 19. The Weather Company 20. aFuel 21. Bytron 22. Garmin 23. International Flight Support 24. Logipad 25. Nabla Mobility 26. NAVBLUE 27. OffBlock 28. FlightKeys	16:15-16:45	**CASE STUDY: AirAsia Indonesia – Digitizing AOG Parts Sourcing to Accelerate Uptime and Reduce Cost** When Air Asia sought to minimize AOG (Aircraft on Ground) delays and enhance operational reliability, the airline faced a familiar hurdle: a fragmented, manual parts sourcing process that was slow, opaque, and expensive. This case study will look at how Air Asia addressed the challenges of parts procurement and AOG recovery. Traditionally, sourcing was fragmented and time-consuming, often leading to extended delays and higher costs. By moving to a centralized digital marketplace, AEROTRADE, developed by Asia Digital Engineering (ADE), Air Asia gained wider supplier visibility, quicker access to available inventory, and clearer pricing structures. These improvements helped shorten AOG downtime, improve cost control, and strengthen overall operational resilience—critical advantages for maintaining reliability in a competitive regional market. **Haryo Hadie Negoro, Manager, Material & Purchasing Control, AirAsia Indonesia**
		16:45-17:15	**CASE STUDY: Joramco - Transforming MRO Operations into an all-Digital and Mobile Platform** In 2017 Joramco embarked on a massive transformation journey to expand and modernize. In 2019 the MRO adopted EmpowerMX an all-digital core platform to transform the MRO operations. In this case study Joramco show how the platform has driven real-time transparency, accountability and safety across the company and is geared to utilize the capability of this mobile platform to transition to a 'paperless' environment in support of its planning, hangar execution, logistics, procurement, and stores activities. You will learn how the solution has streamlined processes and improved efficiencies; and you will learn what is next on the digital roadmap embarking towards a 'paperless' environment. **Shakespear Nyamande, Vice President - Planning, Joramco**

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16:15-17:45	**Vendor Showcase: EFB and Flight Operations Solutions – Part 2** Continues...	17:15-17:45	**New Technology Keynote: Future-Forward Aviation: Real-World Deployment of Cutting-Edge Technology across the Sector** In this keynote you will step inside the innovation labs, the cockpit, the control tower and the ramp-side operations across airlines, airports, MROs, ANSPs, and ground handlers to see what the aviation sector is actively investing in right now. The session will explore how companies are using data analytics, artificial intelligence, mobility tools, and bespoke operational technologies to solve real problems across the aviation sector. You will learn not only what technologies are emerging, but how they are being deployed, the challenges organizations face, and what returns (financial, operational, environmental) are already being achieved. Attendees will learn, for example, how AI is being used not just in planning/scheduling, but in compliance risk, how mobility-first applications (on tablets, EFBs, mobile workforce tools) are shifting workflows, and how data-driven decision making is being scaled across functions. By the end of this keynote, you will come away with insight into which technologies are ready for near-term adoption, which require infrastructure or regulatory support, and which sectors are ahead in innovation. **Joshua Ng, Director, Alton Aviation Consultancy**
17:45-19:30	**NETWORKING RECEPTION AND SOFTWARE DEMOS**		

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THURSDAY 16TH OCTOBER 2025

08:00-08:55	REGISTRATION, BREAKFAST, SOFTWARE DEMOS
08:55-09:00	Chairman's opening remarks

	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
09:00-09:25	**Vendor Showcase: EFB and Flight Operations Solutions – Part 3** Your chance to quickly find out about the industry-leading Flight Ops and EFB Solutions, such as Flight Planning, Flight Ops Management, Communications, Connectivity, Performance, and more; and EFB Software, Hardware and Real-Time Flight Deck Apps. Each Vendor will provide a brief 7-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 29. StorkJet 30. FLYHT 31. Blue One	09:00-09:30	**CASE STUDY: Reviewing AI in Maintenance: Bridging Records, Planning, and MRO Intelligence** For many airlines and MROs, maintenance processes remain weighed down by fragmented data, manual reviews, and reactive scheduling. Records compliance, work package planning, and inventory management often consume disproportionate resources, while the risk of human error can lead to costly delays or regulatory findings. At the same time, financial pressures and tighter operational windows demand greater accuracy, speed, and foresight than traditional methods can deliver. This presentation will cover how AI is being deployed to address these challenges across the maintenance value chain. Drawing on ICF's global expertise, the session will examine applications such as automated records review to reduce errors and processing time, predictive maintenance planning to optimize fleet availability, and workflow intelligence to enhance MRO productivity. By connecting data from multiple sources and applying machine learning, organizations can gain sharper visibility into component lifecycles, cost drivers, and operational risk—ultimately making maintenance both more reliable and more efficient. You will get a clear view of where AI delivers real value today, beyond the hype. The session will highlight proven use cases, lessons learned from implementation, the practical steps required to integrate AI into existing M&E / MRO systems, actionable insights into how intelligent tools can support cost optimization, regulatory compliance, and sustainable performance in the evolving maintenance landscape. **Allan Bachan, Vice President, ICF**

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09:25-09:50	**Vendor Showcase: Digital Flight Operations Manuals and Content Solutions** Your chance to quickly find out about the industry leading solutions designed to assist airlines with digitizing manuals and content for delivery to the flight deck and other key frontline staff. Including end-to-end systems to create, edit, and revise manuals and content; EFB / flight deck Apps; smart and dynamic content, and more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 1. Web Manuals 2. Comply365 3. Yonder 4. Orlando	09:30-10:00	**CASE STUDY: SolitAir - Establishing a digital-first maintenance and engineering operation for a startup cargo airline** As a newly launched express cargo airline operating narrowbody freighters, SolitAir needed to establish a modern, compliant and scalable Maintenance & Engineering framework from Day One. The goal was to adopt a fully digital, paperless M&E platform to ensure operational agility, cost control and regulatory readiness across current and future fleet types. In 2024, SolitAir selected OASES as its first-ever M&E software provider. The cloud-hosted OASES platform enables the airline to streamline airworthiness and compliance, manage inventory and technical records, and run maintenance planning and line maintenance operations – all in a digital first environment. This session will explore how SolitAir designed and implemented its end-to-end M&E system architecture before its first aircraft entered service. You will learn about the airline's requirements for digital scalability, the rationale behind selecting OASES, the structure of the implementation phases, and how it built lean maintenance workflows optimised for a time sensitive cargo operation. SolitAir's proactive approach to digital M&E design sets a template for other growing carriers that need to combine compliance with operational efficiency from inception. As you will see, alongside the technology, SolitAir benefitted from structured support during implementation, including training and project management that ensured a smooth transition into live operations. **Sandeep Kumar, Director E&M, SolitAir**

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09:50-10:30	**Vendor Showcase: Fuel Efficiency and Sustainable Aviation Solutions** Your chance to quickly find out about the industry leading solutions designed to assist airlines with achieving their sustainability goals: including end-to-end Fuel Efficiency / Management Solutions, Real-Time Pilot Apps such as Flight Profile, In-Flight Predictive Analytics and Pilot Advice Apps, more. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 1. OpenAirlines 2. GE Software as a Service 3. StorkJet 4. FLYHT 5. Safran 6. Signol 7. Meteomatics AG 8. ApiJET	10:00-10:30	**CASE STUDY: ADE - The Potential of Used Serviceable Materials (USM): Strategic Considerations for Cost, Compliance, and Reliability** As maintenance costs rise and supply chain pressures persist, airlines are increasingly evaluating Used Serviceable Materials (USM) to balance reliability, compliance and cost efficiency. In this session, Asia Digital Engineering (ADE) shares its perspective on integrating USM into day-to-day maintenance and material planning while maintaining safety and regulatory alignment. Leveraging its extensive expertise as a full-service MRO provider, ADE will outline how structured sourcing, certification and lifecycle tracking of USM can reduce expenditures, optimize inventory, and mitigate parts shortages without compromising standards. Attendees will gain insights on key adoption factors which are regulatory compliance, quality assurance, supplier partnerships and long-term sustainability and how MROs like ADE support this transition. This session offers a real-world look at how one of Southeast Asia's emerging MRO leaders is shaping materials management strategies to harness the potential of USM as a strategic option. **Roben Ekananta Manullang, Manager - Materials, ADE**
10:30-11:15	**REFRESHMENT BREAK AND SOFTWARE DEMOS**		

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	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
11:15-11:45	**CASE STUDY: Virgin Australia – Transforming Pilot Workflows and Operational Efficiency through an Integrated EFB Platform** Virgin Australia set out to modernize its cockpit environment with a clear objective: reduce reliance on paper, streamline pilot workflows, and ensure critical flight information is always accessible, accurate, and up to date. Legacy processes built around manual documentation and fragmented communication created unnecessary workload for crews and reduced overall efficiency across flight operations. To address this, the airline implemented the Aviobook Electronic Flight Bag (EFB) platform, bringing flight briefing packages, performance calculations, flight folders, and operational updates into a single, integrated digital environment. In this case study, Virgin Australia will present how the EFB deployment unfolded—from aircraft type integration and mobile device rollout to pilot training and iterative refinement shaped by user feedback—ensuring the solution delivered value from the start. Attendees will see how the EFB has enabled Virgin Australia to reduce administrative time, minimize delays from miscommunication, and improve compliance monitoring. The presentation will also highlight measurable results, including enhanced real-time communication between pilots and operations teams, smoother workflows across the flight lifecycle, and greater pilot satisfaction. Whether you are evaluating an EFB rollout or aiming to optimize your current platform, this case study offers a detailed, real-world perspective on how Aviobook helped Virgin Australia achieve a successful digital transformation in the cockpit. *Robyn Logan. Manager, Flight Operations Services, Virgin Australia*	11:15-12:00	**Vendor Showcase: Electronic Technical Logbook (ETL/ELB)** Your chance to quickly find out about the industry-leading Electronic Logbook (ETL / ELB) Solutions, and accompanying Apps. Each Vendor will provide a brief 6-minute showcase of their solutions including: product overview, new customers, latest developments, and 2025/26 outlook. 1. Aviobook 2. TRAX 3. Ultramain 4. Lufthansa Technik 5. Swiss AviationSoftware 6. Conduce 7. REDiFly 8. AirNXT

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	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
11:45-12:15	**CASE STUDY: Fly BeOnd – Digitizing and Scaling Flight Operations from Startup to Multi-Station Airline in Two Years, Zain Eejaz** When Fly BeOnd, the premium Maldivian carrier headquartered in Dubai, set out to launch and scale its operations, the challenge was to move from startup mode to a consolidated airline framework in under two years. With new routes and aircraft coming online rapidly, Fly BeOnd needed an agile OCC backbone that could streamline dispatcher workflows, ensure accurate flight planning, and deliver consistent crew engagement across its expanding network. In this case study, you will see how Fly BeOnd deployed Air Support's PPS Flight Planning System, CrewBriefing, and OpsControl to consolidate planning, briefing, and live flight watch into a single integrated workflow. The transformation reduced manual effort, enabled faster planning cycles, and gave crews real-time access to unified briefing packages — strengthening both compliance and resilience during day-of-ops and irregular operations. This session will highlight how Fly BeOnd accelerated growth while maintaining operational control, delivering efficiency, consistency, and agility as it transitioned from a startup to a fully fledged airline in record time. **Zain Eejaz, Manager - Ops Technical, Fly BeOnd**	11:15-12:00	**Vendor Showcase: Electronic Technical Logbook (ETL/ELB)** Continues...
12:15-12:45	**CASE STUDY: Nauru Airlines - Transforming Operations with an Integrated Flight Scheduling and Compliance Solution** Nauru Airlines faced growing challenges managing flight schedules, crew compliance, and operational coordination using Excel spreadsheets and an inflexible legacy platform. The need for a more agile approach became critical as operational demands increased across its passenger, cargo, and charter network. By introducing an integrated operations management platform from Leon Software, the airline was able to bring flight scheduling, crew certification tracking, maintenance oversight, and sales coordination into a single system. This reduced duplication of effort, improved compliance monitoring, and gave all departments a shared, real-time view of operations. The introduction of mobile access further improved day-to-day efficiency—allowing crew to receive schedule changes instantly, request leave digitally, and access essential operational documents anywhere. Finance teams gained clearer oversight through custom reporting, supporting faster, better-informed decisions. This presentation will explore how consolidating multiple processes into one adaptable system improved efficiency, reduced administrative burden, and enhanced collaboration—helping Nauru Airlines operate more effectively across the unique geographical and regulatory environment of the Pacific. **Peter Holmes, Operations Control Centre Manager, Nauru Airlines**		

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	✈ FLIGHT OPERATIONS IT TRACK		⚙ MRO / M&E IT TRACK
12:45-13:00	**CASE STUDY: Marabu Airlines – Revolutionizing Flight Ops with a Fully Customizable and Integrated EFB Solution** Marabu Airlines, the leisure carrier from Estonia, set out to modernize its flight operations with a focus on flexibility and control. Faced with the challenge of adapting standard EFB platforms to the airline's specific needs, Marabu turned to International Flight Support's EFBOne solution to achieve a fully tailored, seamless operation. In this case study, you will see how Marabu leveraged EFBOne's advanced customization tool, NEO, to design every aspect of the platform—from layouts and field logic to report structures—while also taking full ownership of its dataflows. The airline will demonstrate how this approach not only streamlined reporting and integration with third-party systems, but also gave crews and administrators an intuitive, efficient platform built around operational realities. Attendees will learn how customization at this level can drive efficiency, enhance workflows, and improve the overall flight experience. **Maksim Dubovik, Flight Operations Support Specialist, Marabu Airlines**	12:45-14:00	**LUNCH BREAK AND SOFTWARE DEMOS**
13:00-14:00	**LUNCH BREAK AND SOFTWARE DEMOS**		
	✈ Flight Operations IT and ⚙ MRO / M&E IT Tracks		
14:00-14:30	**New Technology Keynote: The Data Science of Single-Engine Taxi – Separating Assumptions from Measured Reality** Single-engine taxi is one of the most widely cited fuel-saving practices in aviation, yet most reported savings rely on broad averages that oversimplify the physics at play. This keynote from Storkjet will take you beyond the "4-5 kg per minute" rule-of-thumb and into the real science that governs aircraft movement on the ground. You will see how forces, thrust balance, and acceleration losses shape whether single-engine taxi saves fuel or quietly erodes efficiency. Using real-world flight data and high-fidelity Digital Twin simulations, the session will demonstrate why fixed per-minute savings often overstate the benefits. A matched-flight example shows how reduced thrust can lengthen taxi times enough to negate the expected gain, highlighting the hidden variability that matters — from aircraft weight and taxiway slope to APU usage and crew technique. The keynote will also showcase how advanced modelling and flight-by-flight verification provide a far more accurate picture. With validated results showing actual savings closer to 1.3–1.8 kg per minute on average, you will learn how data-driven methods can replace generalisations with precision, giving airlines confidence to measure, benchmark, and optimise this initiative sustainably. Attendees will leave with a clearer scientific framework for evaluating single-engine taxi, practical insight into when and where it truly works, and a roadmap for building robust KPIs around one of aviation's most talked-about efficiency measures. **Oğulcan Demirhan, Aircraft Performance & Airline Fuel Efficiency SME, StorkJet**		

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	✈ Flight Operations IT and ⚙ MRO / M&E IT Tracks
14:30-15:00	**New Technology Keynote: Revolutionary New Turbofan Efficiency Technology showing a double-digit reduction in Fuel Burn and Emissions + 2025 Test Results Revealed** In this presentation Singapore-based aerodynamics R&D company deltaBurn briefs us on the latest developments of its innovative modifications that are applied to current-technology aircraft propulsion systems. The unique modifications are based on recent, proprietary developments in fluid dynamics, enhancing aerodynamic performance of any propulsion disk. Existing fan blade designs are highly advanced but are subject to known performance constraints. The IP of deltaBurn deals with some of these constraints and shows ways to mitigate generally accepted limits, with significant changes to thrust output of the propulsion disk for any given torque, and the host of benefits that come with it. The presentation will outline both background and current status of this ground-breaking technology, and will showcase and discuss some of the 2025 test results. *[This presentation will challenge traditional assumptions; the technology is not conceptual, it is very real. The demonstration jet has been flown to FL450 & Mach 0.80, way beyond the normal flight envelope of the aircraft]* **Sander de Moor, Investor, Board Member, General Management, deltaBurn**
15:00-15:30	**New Technology Keynote: EFB Program Developments** Managing an Electronic Flight Bag (EFB) program shouldn't feel like flying through turbulence with no autopilot. Backed by decades of experience and industry expertise, Jeppesen's Manage My EFB Services give you a smoother flight path— taking the complexity off your hands so you can focus on operations, not obstacles. **René de Vogel, Portfolio Manager Services, Digital Flight Deck, Boeing Global Services**
15:30-16:00	**REFRESHMENT BREAK AND SOFTWARE DEMOS**
16:00-16:10	**Closing Remarks and US $300.00 Amazon Voucher Prize Draw** Join us for the Conference closing remarks, and your chance to win a US $ 300.00 Amazon Voucher in our prize draw. Business cards will be collected at the beginning of this session. The prize draw will be made at the end of the Chairman's closing remarks. You have to be in the room to win the US $ 300.00 Amazon voucher – Good luck!
16:10	**END OF CONFERENCE**

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Ed Haskey

E: ed.haskey@aircraft-commerce.com
Event Director

Karen Arenas

E: karen@aircraft-commerce.com
Senior Events Manager

Abi Hibberd

E: abi@aircraft-commerce.com
Events Manager

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